

SMALL BUSINESS RESOURCES

San Antonio, TX	
<p>The Development Services Department 1901 S. Alamo St. San Antonio, TX 78204 (210) 207-1111 www.sanantonio.gov/dsd/divisions.asp</p>	<p>The City of San Antonio Development Services Department is a one-stop shop for required permits, licenses, zoning, and certificates required to operate a business in San Antonio. Also available is resource information for start-up businesses; business counseling and technical assistance; and entrepreneurial training and workshops</p>
<p>San Antonio Public Library 600 Soledad San Antonio, TX 78205</p>	<p>Provides free business seminars and research material.</p>
<p>South Texas Business Fund Women's Business Center 1901 S. Alamo St., 2nd Floor San Antonio, TX 78205</p>	<p>One-stop shop resource center for women entrepreneurs and small business owners</p>
Austin, TX	
<p>City of Austin Development Process and One Stop Shop One Texas Center 505 Barton Springs Road Austin, TX 78767 (512) 974-6370 www.ci.austin.tx.us/</p>	<p>The City of Austin Development Process and One Stop Shop provides small businesses with a one stop for required permits, licenses, zoning, code compliance, commercial building reviews, environmental inspections, health and safety review, and development assistance.</p>
<p>Office of the City Clerk City Hall 301 W. 2nd St., Ste 1120 Austin, TX 78767 512-974-2210</p>	<p>The Office of the City Clerk (OCC) is an information center whose services impact a diverse clientele, including the general public, the media, and other governmental entities</p>
Del Rio, TX	
<p>City of Del Rio City Departments 100 West Ogden Del Rio, TX 78840 (830) 774-8690 www.cityofdelrio.com</p>	<p>Resource offices for code compliance, health and safety, city ordinances, permits and licenses, and planning and zoning.</p>
Eagle Pass, TX	
<p>City of Eagle Pass City Services and City Departments 100 S. Monroe Eagle Pass, TX 78852 (830) 773-1111 www.cityofeaglepass.com</p>	<p>Resource offices for code compliance, health and safety, city ordinances, permits and licenses, and planning and zoning.</p>

Laredo, TX

City of Laredo
Customer Service
1110 Houston St.
Laredo, TX 78040
(956) 791-7312
www.ci.laredo.tx.us

Resource offices for code compliance, health and safety, city ordinances, permits and licenses, and planning and zoning.

San Angelo, TX

City of San Angelo
City Hall Plaza
72 West College Avenue
San Angelo, TX 76902
(325) 481-2727
www.sanangelotexas.org

Resource offices for code compliance, health and safety, city ordinances, permits and licenses, and planning and zoning.

Victoria, TX

City of Victoria
City Hall
105 w. Juan Linn
Victoria, TX 77901
(361) 485-3000
www.victoriatx.org

Resource offices for code compliance, health and safety, city ordinances, permits and licenses, and planning and zoning.

COUNTY RESOURCES - Bexar

Bexar County Clerk's Office
100 Dolorosa, #108
San Antonio, TX 78205
(210) 335-2216
www.bexar.org

Assumed Name Forms and Filing and Record Filings

Infrastructure Services Department
233 N. Pecos - La Trinidad, Suite 420
San Antonio, TX 78207
(210) 335-6700

Licenses and Permits

Bexar County Small, Minority, and Women-owned Business Enterprise (SMWBE) Program
(210) 335-2478

Procurement services

COUNTY RESOURCES - Travis

Travis County Clerk
5501 Airport Blvd.,
Austin, TX 78751
(512) 854-9188
www.co.travis.tx.us

Assumed Name Certificates

COUNTY RESOURCES - Maverick

Maverick County Clerk
500 Quarry St., Ste 2
Eagle Pass, TX 78852
(830) 773-2829

Assumed Name Certificates

COUNTY RESOURCES - Webb

Webb County Clerk
Justice Center
1110 Victoria St., Ste 203
Laredo, TX 78040
(956) 523-4268
www.webb.tx.us

Assumed Name Forms and Filing and Record filings

COUNTY RESOURCES – Tom Green

Tom Green County Clerk
Elizabeth McGill
124 West Beauregard
San Angelo, TX 76903
(325) 659-6553
www.co.tom-green.tx.us

Assumed Name Forms and Filing and Record filings

STATE AGENCIES

Texas Alcoholic and Beverage Commission
Austin Regional Office
Chevy Chase II Issuance of liquor and beer and
wine licenses and code compliance
7600 Chevy Chase Dr., Suite 116
Austin, Texas 78752
(512) 451-0231

San Antonio Regional Office
4203 Woodcock Drive, Suite 120
San Antonio, Texas 78228-1372
(210) 731-1720
www.tabc.state.tx.us

Issuance of liquor and beer and wine licenses and code compliance

Texas Comptroller of Public Accounts
P.O. Box 13528
Austin, TX 78711
1-877-662-8375
www.window.state.tx.us

State and City Sales Tax requirements and Sales Tax Permits

STATE AGENCIES

<p style="text-align: center;">Texas Department of Licensing and Regulation 920 Colorado Austin, Texas 78701 (512) 463-6599 www.license.state.tx.us</p>	<p>State regulatory agency that currently oversees over twenty types of businesses, industries, trades and occupations. The agency is responsible for issuing licenses, conducting inspections, investigating complaints, assessing penalties, setting rules and standards and holding hearings.</p>
<p style="text-align: center;">Texas Department of Public Safety 5805 N. Lamar Blvd. Austin, TX 78752 (512) 424-2000 www.txdps.state.tx.us</p>	<p>Licensing for firearms, private investigation, courier service, and alarm companies</p>
<p style="text-align: center;">Texas Alcoholic and Beverage Commission Austin Regional Office Chevy Chase II 7600 Chevy Chase Dr., Suite 116 Austin, Texas 78752 (512) 451-0231</p> <p style="text-align: center;">San Antonio Regional Office 4203 Woodcock Drive, Suite 120 San Antonio, Texas 78228-1372 (210) 731-1720 www.tabc.state.tx.us</p>	<p>Issuance of liquor and beer and wine licenses and code compliance.</p>
<p style="text-align: center;">Texas Comptroller of Public Accounts P.O. Box 13528 Austin, TX 78711 1-877-662-8375 www.window.state.tx.us</p>	<p>State and City Sales Tax requirements and Sales Tax Permits</p>
<p style="text-align: center;">Texas Department of Insurance Insurance Information & Advice for the Business Community 333 Guadalupe Austin, TX 78701 (512) 463-6169 www.tdi.state.tx.us</p>	<p>Regulates the state's insurance industry and provides information on worker's compensation for employers</p>
<p style="text-align: center;">Texas Department of Licensing and Regulation 920 Colorado Austin, Texas 78701 (512) 463-6599 www.license.state.tx.us</p>	<p>State regulatory agency that currently oversees over twenty types of businesses, industries, trades and occupations. The agency is responsible for issuing licenses, conducting inspections, investigating complaints, assessing penalties, setting rules and standards and holding hearings</p>

STATE AGENCIES

<p style="text-align: center;">Texas Department of Public Safety 5805 N. Lamar Blvd. Austin, TX 78752 (512) 424-2000 www.txdps.state.tx.us</p>	<p>Licensing for firearms, private investigation, courier service, and alarm companies.</p>
<p style="text-align: center;">Texas Economic Development and Tourism Office of the Governor P.O. Box 12428 Austin, TX 78711 (512) 463-2000 www.governor.state.tx.us/divisions/ecodev</p>	<p>Business relocation, small business financing, international trade, and small business research.</p>
<p style="text-align: center;">Texas Online www.TexasOnline.com 512.463.5973 or 512.542.5336</p>	<p>Links and portals relating to acquiring business licenses, permits, and registrations in Texas</p>
<p style="text-align: center;">Texas Department of Family and Protective Services 701 W. 51st Street Austin, Texas 78751 512-438-4800 www.dfps.state.tx.us/Child_Care/About_Child_Care_Licensing</p>	<p>Licenses, regulates, monitors, and establishes compliance standards for all child-care operations and child-placing.</p>
<p style="text-align: center;">Texas Workforce Development System www.texasworkexplorer.com</p>	<p>Online information gateway for workforce services offered by Texas State agencies and local resource partners for the development, education and economic development and effective workforce</p>
<p style="text-align: center;">Texas Secretary of State P.O. Box 12697 Austin, Texas 78711-2697 512-463-5770 www.sos.state.tx.us</p>	<p>Border and Mexican Affairs, business and public filings, statutory documents, Uniform Commercial Code, and Information Technology Division.</p>
<p style="text-align: center;">Texas Department of Transportation 125 East 11th St Austin, TX 78701 www.dot.state.tx.us</p>	<p>Disadvantaged Business Enterprise, Historically Underutilized Business, Small Business Enterprise, and Texas Unified Certification Program.</p>
<p style="text-align: center;">Texas Workforce Commission www.twc.state.tx.us San Antonio Tax Office 4801 NW Loop 410, Ste 510 San Antonio, TX 78229 (210) 256-300</p>	<p>State tax and unemployment requirements</p>

STATE AGENCIES

<p>Texas Workforce Commission www.twc.state.tx.us Austin Tax Office 9001 N IH 35, Ste 110 Austin, TX 78753 (512) 837-8536</p>	<p>State tax and unemployment requirements</p>
<p>Eagle Pass Tax Office 1095 Del Rio Blvd., Ste 3-A Eagle Pass, TX 78852 (830) 757-3263</p>	<p>State tax and unemployment requirements</p>
<p>Laredo Tax Office 709 East Calton Road, Ste 108 Laredo, TX 78041 (956) 723-8261</p>	<p>State tax and unemployment requirements</p>
<p>Victoria Tax Office 3708 N. Navarro, Ste E Victoria, TX 77901 (361) 572-8231</p>	<p>State tax and unemployment requirements</p>
<p>Texas Commission on Environmental Quality P.O. Box 13087 Austin, TX 78711 (512) 239-1000 www.tceq.state.tx.us</p>	<p>Permits, licenses and registration for frequently polluting businesses.</p>
<p>Texas Department of State Health www.dshs.state.tx.us San Antonio Regional Office 7430 Louis Pasteur Dr San Antonio, TX 78229 (210) 949-2000</p>	<p>Certifications, permits and licensing for equipment, facilities and businesses, occupations and vital records.</p>

FEDERAL AGENCIES

<p>Alcohol and Tobacco Tax and Trade Bureau www.ttb.gov</p>	<p>Collect alcohol, tobacco, firearms, and ammunition excise taxes and ensure that these products are labeled, advertised, and marketed in accordance with the law.</p>
<p>U.S. Consumer Product Safety Commission http://www.cpsc.gov/businfo/businfo.html</p>	<p>Regulations, Laws & Information for Manufacturers, Importers, Distributors & Retailers</p>
<p>Federal Trade Commission 600 Pennsylvania Avenue, N.W., Washington, D.C. 20580 www.ftc.gov</p>	<p>Protects consumers against unfair, deceptive or fraudulent practices.</p>

FEDERAL AGENCIES

<p>U.S. Citizenship and Immigration Services San Antonio District Office 8940 Fourwinds Drive San Antonio, TX 78239 1 (800) 375-5283 www.uscis.gov</p>	<p>Administration of immigration and naturalization adjudication functions and establishing immigration services policies and priorities.</p>
<p>Internal Revenue Service www.irs.gov</p> <p>825 E. Rundberg Ln. Austin, TX 78753</p> <p>8626 Tesoro Drive San Antonio, TX 78217</p>	<p>Tax information, compliance, and forms for small businesses.</p>
<p>U.S. International Trade Commission 500 E Street, SW Washington, DC 20436 Telephone: 202-205-2000 http://www.usitc.gov</p>	<p>Determines import injury to U.S. industries and directs actions against unfair trade.</p>
<p>U.S. Patent and Trademark Office www.uspto.gov</p>	<p>Information on patents, trademarks and copyrights</p>
<p>Office of Women's Business Ownership Small Business Administration 409 Third Street SW, Sixth Floor Washington, DC 20416 (202) 205-6673 www.onlinewbc.gov</p>	<p>Promotes the growth of women-owned businesses through programs that address business training and technical assistance, and provide access to credit and capital, federal contracts, and international trade opportunities</p>

FEDERAL AGENCIES

<p style="text-align: center;">Better Business Bureau www.bbb.org</p> <p style="text-align: center;">1005 La Posada Austin, TX 78752 (512) 445-2911</p> <p style="text-align: center;">1800 Northeast Loop 410 Suite 400 San Antonio, TX 78217-5296 210-828-9441</p>	<p>Promote and foster the highest ethical relationship between businesses and the public through voluntary self-regulation, consumer and business education, and service excellence.</p>
<p style="text-align: center;">U.S. Export Assistance Center Regional Manager, International Trade Programs</p> <p style="text-align: center;">North Texas U.S. Export Assistance Center 1450 Hughes Road, Suite 220 Grapevine, Texas 76051 Tel : 817-310-3749 www.sba.gov/oit/export/useac</p>	<p>One-stop shop to provide small- or medium-sized business with local export assistance</p>
<p style="text-align: center;">U.S. Small Business Administration 17319 San Pedro, Ste 200 San Antonio, TX 78232 (210) 403-5900 www.sba.gov/tx/sanantonio</p>	<p>Assist small businesses and entrepreneurs with financial and procurement assistance, counseling, technical assistance, and training.</p>
<p style="text-align: center;">U.S. Department of Labor</p> <p style="text-align: center;">San Antonio District Office ESA Wage & Hour Division 10127 Morocco, Ste 140 San Antonio, TX 78216 1-866-4-USWAGE 1-866-487-9243 http://www.dol.gov</p>	<p>Administers Federal labor laws that guarantee workers' rights to safe and healthful working conditions; a minimum hourly wage and overtime pay; freedom from employment discrimination; unemployment insurance; and other income support.</p>
<p style="text-align: center;">U.S. Customs and Border Protection The Office of Trade 1300 Pennsylvania Avenue, NW Washington, D.C. 20229 (202) 354-1000 www.customs.gov</p>	<p>The Office of Trade consolidates the trade policy, program development, and compliance measurement functions and develops national trade policies and programs.</p>

FEDERAL AGENCIES

<p style="text-align: center;">Social Security Administration</p> <p style="text-align: center;">Social Security Office - Downtown RM 701 7th Floor 727 East Durango San Antonio, TX 78206 1-800-772-1213</p> <p style="text-align: center;">1029 Camino La Costa Austin, TX 78752 (512) 206-3700 1-800-772-1213</p>	<p>Pay retirement, disability and survivors benefits to workers and their families and administer the Supplemental Security Income program and issue Social Security numbers.</p>
<p style="text-align: center;">Occupational Safety and Health Administration www.osha.gov</p> <p style="text-align: center;">Austin Area Office 1033 La Posada Dr., Suite 375 Austin, Texas 78752-3832 (512) 374-0271</p> <p style="text-align: center;">San Antonio District Office 800 Dolorosa St., Suite 203 San Antonio, TX 78207-4559 (210) 472-5040</p>	<p>Ensures worker safety and health in the United States by working with employers and employees to create better working environments</p>

OTHER AGENCIES

<p style="text-align: center;">South West Texas Border Region Small Business Development Center 501 West Durango Boulevard San Antonio, TX 78207 (210) 458-2020 www.iedtexas.org</p>	<p>To help small businesses start and grow by assisting in job creation, economic diversification and business expansion, counseling and training.</p>
<p style="text-align: center;">SBDC International Trade Center 501 West Durango Boulevard San Antonio, TX 78207 (210) 458-2470</p>	<p>Serve small and medium sized businesses with no-cost consulting and export / import training services for businesses.</p>
<p style="text-align: center;">SDC Technology Center UTSA Institute for Economic Development SBDC Technology Center 501 West Durango Boulevard San Antonio, TX 78207 (210) 458-2458</p>	<p>Teach small businesses how to be successful in the government contracting process; support technological innovation by small business; and facilitate technology transfer and commercialization of new technologies.</p>

OTHER AGENCIES

Service Corp of Retired Executives
www.score.org

SCORE Chapter 164
17319 San Pedro, Ste 200
San Antonio, TX 78232
(210) 403-5931

SCORE Chapter 249
3809 South Second Street
Building C, Ste 300
Austin, TX 78704
(512) 928-2425

Provide free and confidential business counseling; low-cost workshops; technical assistance; and business plan preparation.