



**Small Business
Procurement Advisory
Council (SBPAC)
Report to Congress**

Fiscal Year 2016

**Small Business Procurement Advisory Council (SBPAC) Report to Congress for
Fiscal Year 2016**

The Small Business Procurement Advisory Council (SBPAC) was established by Section 7104(b) of the Federal Acquisition Streamlining Act of 1994 (15 U.S.C. 644 note). The SBPAC is required by Section 7104(b)(5) to submit an annual report to the Committee on Small Business of the House of Representatives and the Committee on Small Business and Entrepreneurship of the Senate. The annual report must include:

1. comments submitted by SBPAC members to appropriate regulatory authorities reflecting positions on proposed procurement regulations affecting the small business community during the 1-year period ending on the date on which the report is submitted, including any outcomes related to the comments;
2. results of reviews of each Office of Small and Disadvantaged Business Utilization (OSDBU) established under section 644(k) of the Small Business Act to determine the compliance of each Office with requirements under such section; and
3. best practices identified for maximizing small business utilization in Federal contracting that may be implemented by Federal agencies having procurement powers during such 1-year period.

As the Chairman of the SBPAC, the Small Business Administration provides the annual report for Fiscal Year (FY) 2016.

During FY 2016, there were no comments submitted by SBPAC members to appropriate regulatory authorities reflecting positions on proposed procurement regulations affecting the small business community and consequently no reportable outcomes related to the comments.

For FY 2016, the SBPAC conducted peer reviews of each Office of Small and

Disadvantaged Business Utilization established under section 644(k) of the Small Business Act to determine the compliance of each Office with requirements under such section as “success factors” in calculating the agency Small Business procurement scorecard. The results of reviews of each agency OSDBU is summarized in Table 1 from agency self- reporting of the “success factors” and the related SBPAC peer reviews of eight subsections of 15 U.S. Code § 644(k) and a quick reference guide to the assessed 15 USC§ 644(k) subsections is provided in Table 2.

AGENCY	Compliance with 15 U.S. Code § 644(k) subsections							
	(k)	(1)	(2)	(3)	(7)	(8)	(15)	(16)
Department of Agriculture	YES	YES	NO ¹	YES	NO	YES	YES	YES
Department of Commerce	YES	YES	NO	YES	NO	YES	YES	YES
Department of Defense ²	YES	YES	YES	YES	YES	YES	YES	YES
Department of Education	YES	YES	NO	YES	YES	YES	YES	YES
Department of Energy	YES	YES	YES	N	YES	YES	YES	YES
Department of Health and Human Services	YES	YES	YES	N	YES	YES	YES	YES
Department of Homeland Security	YES	YES	YES	YES	YES	YES	YES	YES
Department of Housing and Urban Development	YES	YES	YES	YES	YES	YES	YES	YES
Department of Interior	YES	YES	YES	YES	NO	YES	YES	YES
Department of Justice	YES	YES	NO	YES	YES	YES	YES	YES
Department of Labor	YES	YES	NO ¹	YES	YES	YES	YES	YES
Department of State	YES	YES	YES	YES	YES	YES	YES	YES
Department of Transportation	YES	YES	YES	YES	YES	YES	YES	YES
Department of Treasury	NO	YES	YES	YES	YES	NO	YES	YES
Department of Veteran’s Affairs	YES	YES	YES	YES	YES	YES	YES	YES
Environmental Protection Agency	YES	YES	YES	YES	YES	YES	NO	YES
General Services Administration	YES	YES	YES	YES	YES	YES	YES	YES
National Aeronautical and Space Administration	YES	NO ³	YES	YES	YES	YES	YES	YES
Nuclear Regulatory Commission	NO	YES ⁴	YES	NO ⁴	YES	YES	NO	YES
National Science Foundation	YES	YES	YES	NO	NO	NO	NO	YES
Office of Personnel Management	YES	YES	NO	YES	YES	YES	YES	YES
Small Business Administration ⁵					N/A			
Social Security Administration	YES	NO ⁶	NO ⁶	YES	YES	NO ⁶	YES	YES
US Agency for International Development	YES	YES	YES	YES	YES	YES	NO	YES

¹ – At USDA and DOL, the Director, Small and Disadvantaged Business Utilization was Presidentially Appointed, Senate Confirmed (PAS) instead of an SES appointment in FY16

² – At DoD, designations of the Director and the Office of Small Business Programs (OSBP) is established in lieu of OSDBU as an exception (10 U.S. Code § 144) to 15 U.S. Code § 644(k)

³ – At NASA, the position title is “Associate Administrator, Office of Small Business Programs”

⁴ – At NRC, Director is designated by Commissioner’s letter, reports to Executive Director, Ops

⁵ – The OSDBU requirement does not apply to the Administration, 15 U.S. Code § 644(k)(17)C

⁶ – At SSA, GS-15 exemption does not apply; Chief of Staff provides performance appraisal; SB technical advisors not hired

TABLE 2 – Quick Reference Guide for 15 U.S. Code § 644(k) subsections	
Subsection	Requirement
(k)	Office of Small and Disadvantaged Business Utilization; Director There is hereby established in each Federal agency having procurement powers an office to be known as the “Office of Small and Disadvantaged Business Utilization”. The management of each such office shall be vested in an officer or employee of such agency, with experience serving in any combination of the following roles: program manager, deputy program manager, or assistant program manager for Federal acquisition program; chief engineer, systems engineer, assistant engineer, or product support manager for Federal acquisition program; Federal contracting officer; small business technical advisor; contracts administrator for Federal Government contracts; attorney specializing in Federal procurement law; small business liaison officer; officer or employee who managed Federal Government contracts for a small business; or individual whose primary responsibilities were for the functions and duties of section 637 , 644 , 657a , 657f , or 657q of this title. Such officer or employee—
(1)	shall be known as the “Director of Small and Disadvantaged Business Utilization” for such agency;
(2)	shall be appointed by the head of such agency to a position that is a Senior Executive Service position (as such term is defined under section 3132(a) of title 5), except that, for any agency in which the positions of Chief Acquisition Officer and senior procurement executive (as such terms are defined under section 657q(a) of this title) are not Senior Executive Service positions, the Director of Small and Disadvantaged Business Utilization may be appointed to a position compensated at not less than the minimum rate of basic pay payable for grade GS–15 of the General Schedule under section 5332 of title 5 (including comparability payments under section 5304 of title 5);
(3)	be responsible only to (including with respect to performance appraisals), and report directly and exclusively to, the head of such agency or to the deputy of such head, except that the Director for the Office of the Secretary of Defense shall be responsible only to (including with respect to performance appraisals), and report directly and exclusively to, such Secretary or the Secretary's designee;
(7)	shall have supervisory authority over personnel of such agency to the extent that the functions and duties of such personnel relate to functions and duties under sections 8 and 15 of this Act
(8)	shall assign a small business technical adviser to each office to which the Administration has assigned a procurement center representative— (A) who shall be a full-time employee of the procuring activity and shall be well qualified, technically trained and familiar with the supplies or services purchased at the activity; and (B) whose principal duty shall be to assist the Administration procurement center representative in his duties and functions relating to sections 8 and 15 of this Act,
(15)	shall carry out exclusively the duties enumerated in this Act, and shall, while the Director, not hold any other title, position, or responsibility, except as necessary to carry out responsibilities under this subsection; and
(16)	shall submit, each fiscal year, to the Committee on Small Business of the House of Representatives and the Committee on Small Business and Entrepreneurship of the Senate a report describing— (A) the training provided by the Director under paragraph (13) in the most recently completed fiscal year; (B) the percentage of the budget of the Director used for such training in the most recently completed fiscal year; and (C) the percentage of the budget of the Director used for travel in the most recently completed fiscal year.

The SBPAC establishes a 2 year schedule for monthly best practice presentations to provide each agency with an opportunity to discuss agency best practices that were implemented by their agency and that might be implemented by other agencies having procurement powers. In FY 2016, SBPAC members provided ten best practice presentations for maximizing small business utilization in Federal contracting. A summary of the agency Best Practice presentations is provided in Table 3 and copies of the presentations are provided as an Enclosure to this report.

TABLE 3 – Agency Best Practice Presentation Summary		
AGENCY	PRESENTER	BEST PRACTICE(S)
Department of Defense	Dr. James Galvin, Deputy Director, OSBP	Leadership: Commander support at component and subordinate commands; Strategy: Integrated into Military Decision Making Process and Mission Briefs; Organizational: Direct Report to OSD(AT&L) Staffing: Developed SB Professional Career Field (686 staff, including 21 SB Directors); Continuous Improvement: SB Participates in Procurement Management Reviews
Department of Commerce	LaJuene Desmukes, Director, OSDBU	Strategy: Align Strategic Sourcing with SB
Department of Health and Human Services	Teresa Lewis, Director, OSDBU	Strategy: Establish GWAC IDIQ contract vehicles with SB and socio-economic firms [NIH Information Technology Acquisition and Assessment Center (NITAAC)]
Department of Education	Janet Scott, Director, OSDBU	Strategy: Acquisition planning and review activities, goals established at program level; Leadership: Endorsement of OSDBU, SB Performance Dashboard; Outreach: Webinars, Events, Matchmaking for SB Subcontracts
Department of Housing and Urban Development	Karen Newton Cole, Director, OSDBU	Systems: Procurement system enables procurement planning and OSDBU review; Strategy: OSDBU participates in acquisition planning and review activities; participates on Acquisition Review Council; strengthens market research; Leadership: Monthly SB Performance Reports Outreach: Events, Industry Days, SB Marketing Managers at program offices, Monthly Forecast Updates

TABLE 3 – Agency Best Practice Presentation Summary (continued)		
AGENCY	PRESENTER	BEST PRACTICE(S)
National Science Foundation	Graciela Narcho, Director, OSDBU	Resources: NSF Vendor Library for market research; Leadership: Senior management support for SB Improvement Initiative with program offices; Communication: Training, Meetings, Metrics; Outreach: Conferences, Contractor Direct Access to OSDBU, SB Liaison in Contracts, Website, Engagement with SBA
Office of Personnel Management	Desmond A. Brown, Director, OSDBU	Marketing: Promote SB as Best Value; Assistance: Orients, counsels and advises SB; Strategy: Market Research Reform Initiative and OSDBU coordination on draft requirement; Systems: FinTech business model to facilitate SB participation in financial sector.
Social Security Administration	Wayne McDonald, Director, OSDBU	Leadership: Commissioner is advocate for SB; Offices provide annual acquisition forecast to OSDBU; Meetings and SB Metrics Dashboard; Outreach: Monthly meetings and webinars; Annual SB Procurement Conference; Training
Department of Energy	Paul E. Ross, Acquisition Specialist	Leadership: DOE Secretary addressed annual SB Forum and Expo; aligned OSDBU Staff with Undersecretary offices.; Systems: Automated SB review form and SB Goaling Report; is advocate for SB; Offices provide annual acquisition forecast to OSDBU; Meetings and SB Metrics Dashboard; Communication: Training, Automated SB goaling metrics at program level; Strategic: Conversion of Large Business awards to SB awards Outreach: How to Do Business with DOE initiative via email and webpage
Department of Homeland Security	Kevin Boshears, Director, OSDBU	Strategic: Analysis to determine component contribution to meet prime and subcontracting; Leadership: Senior leaders disseminate component/bureau goals.

ENCLOSURE

Department of Defense (DoD)



Department of Defense Office of Small Business Programs “Best Practices”

Dr. James Galvin

Deputy Director, Portfolio Management
Office of Small Business Programs

Small Business Receives 4-Star Rating

Army Materiel Command



- Commander driven support for Small Business
- Dedicated Small Business staff
- Subordinate commands follow suit
- “Battle Rhythm”
 - Command strategy development
 - Advanced planning brief to industry
 - Small business training conference
- AMC FY15: \$53B in contracts, \$5.6B in R&D
- AMC FY15 SB results:
 - Goal = 19.5%
 - Achieved = 24.84%
 - As of 30 Sept 2015 (unofficial)

WWW.ARMY.MIL
THE OFFICIAL HOMEPAGE OF THE UNITED STATES ARMY

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Army Materiel Command's Gen. Dennis L. Via speaks to business professionals at an Army-hosted Small Business Seminar, Oct. 14. The two-day event was part of the Association for the United States Army Annual Meeting and Exposition.

WASHINGTON - Between transportation, supply and maintenance, great prospects exist for small businesses, Army Materiel Command's top leader told attendees at an Army-hosted Small Business Seminar, Oct. 14.

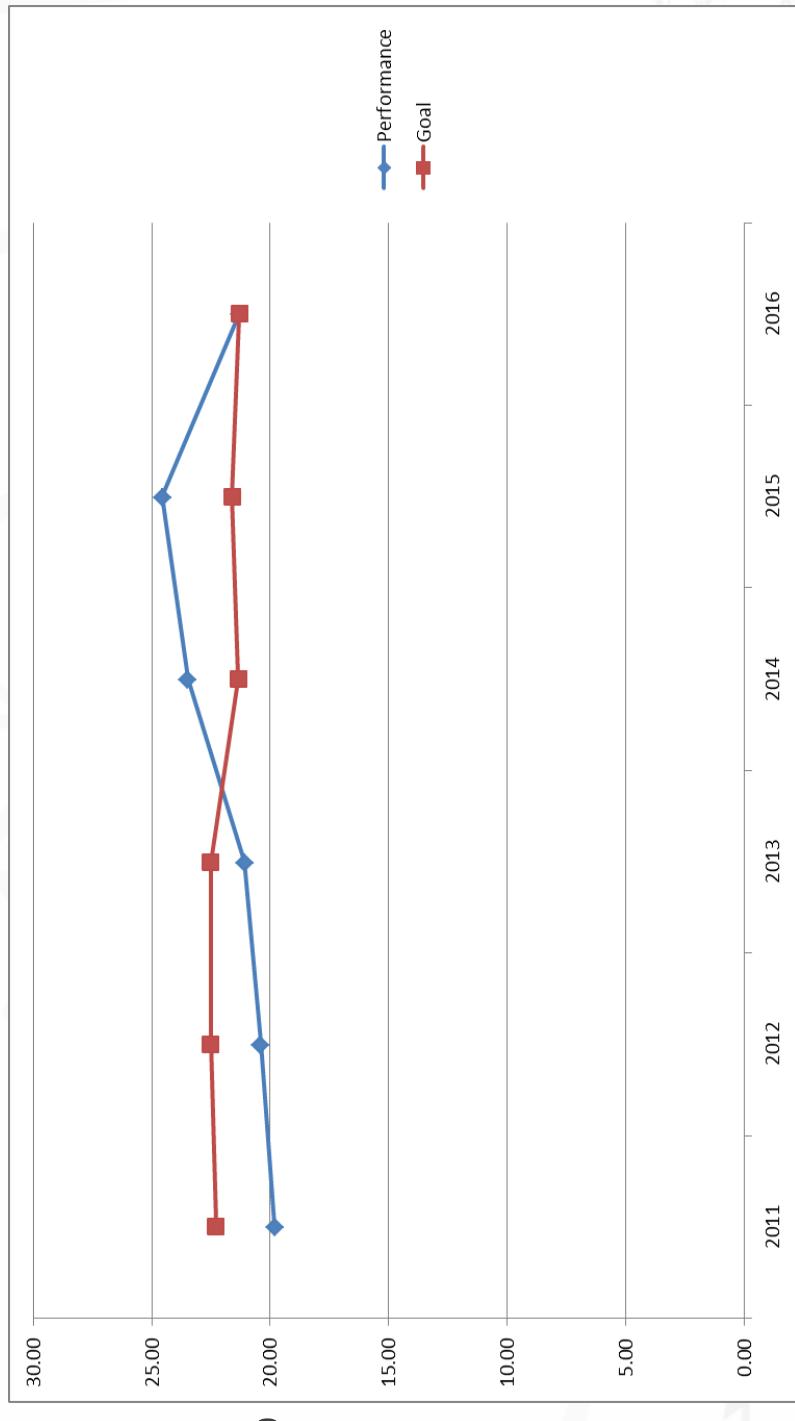
"With \$53 billion in contracts and \$5.6 billion in research and development, we have tremendous opportunities," said Gen. Dennis L. Via.

Related Links
AMC Small Business Office

AMC Small Business Office
AMC Small Business Seminar, Oct. 14.

DOD Small Business Performance

Prime Contracting to Small Businesses



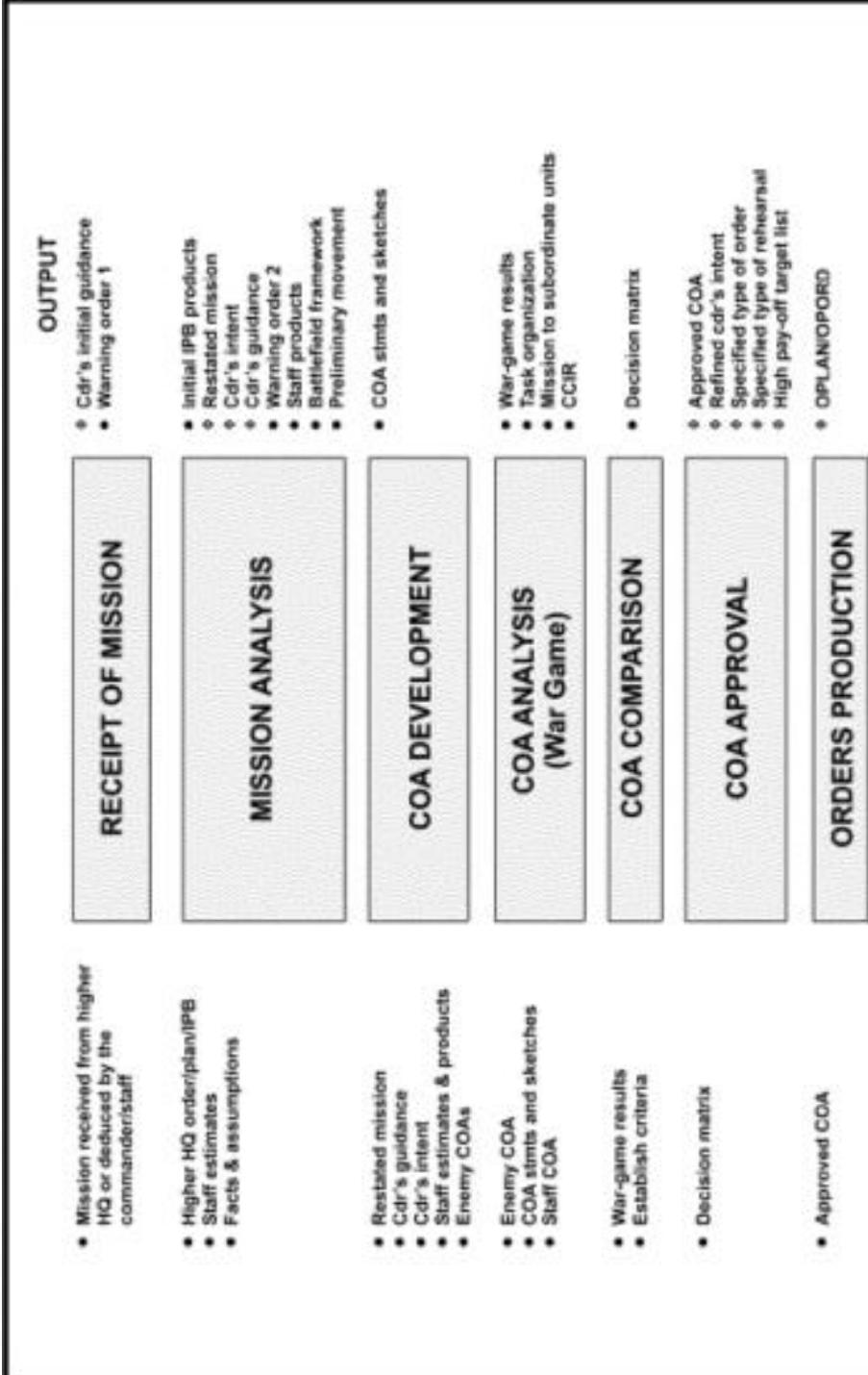
	2011	2012	2013	2014	2015	2016	Note
Performance	19.80	20.41	21.09	23.47	24.54	21.31	<i>Data as of 30 Sept 2015 (Unofficial Results)</i>
Goal	22.30	22.50	22.50	21.35	21.60	21.30	
SDB 5%	6.90	7.30	7.79	8.95	9.53		
WOSB 5%	3.43	3.38	3.57	3.97	4.40		
SDVOSB 3%	2.02	2.33	2.64	3.04	3.45		
HUBZone 3%	2.58	2.18	1.78	1.93	1.87		

MDMP = How DoD Thinks



Military Decision Making Process

- *Consistent approach to decision making and action*
- *Small Business Professionals demonstrate how SB supports the mission*



NOTE 1: ♦ denotes commander's responsibility

NOTE 2: Underlying the entire process are continuing commander's and staff estimates.

“Command” or “Mission” Brief

(Extract from a Command Brief)

- *Conveys vision, mission, objectives, priorities, authorities, relevance, customers*
- *Describes Small Business Office organization, personnel, capabilities, performance*
- *Elicits interest, understanding, support, action from internal or external audience*
- *May include return on investment*



Request for Assistance

- Keep SB program a priority command wide.
- Support recruiting for internal and external rotational assignments.
- Support securing of DAWDF for workforce development and rotational assignments.
- Support annual APBI and Small Business Training Conference.

Communications-Electronics Command

U.S. Army Materiel Command | 15

DAWDF = Defense Acquisition Workforce Development Fund

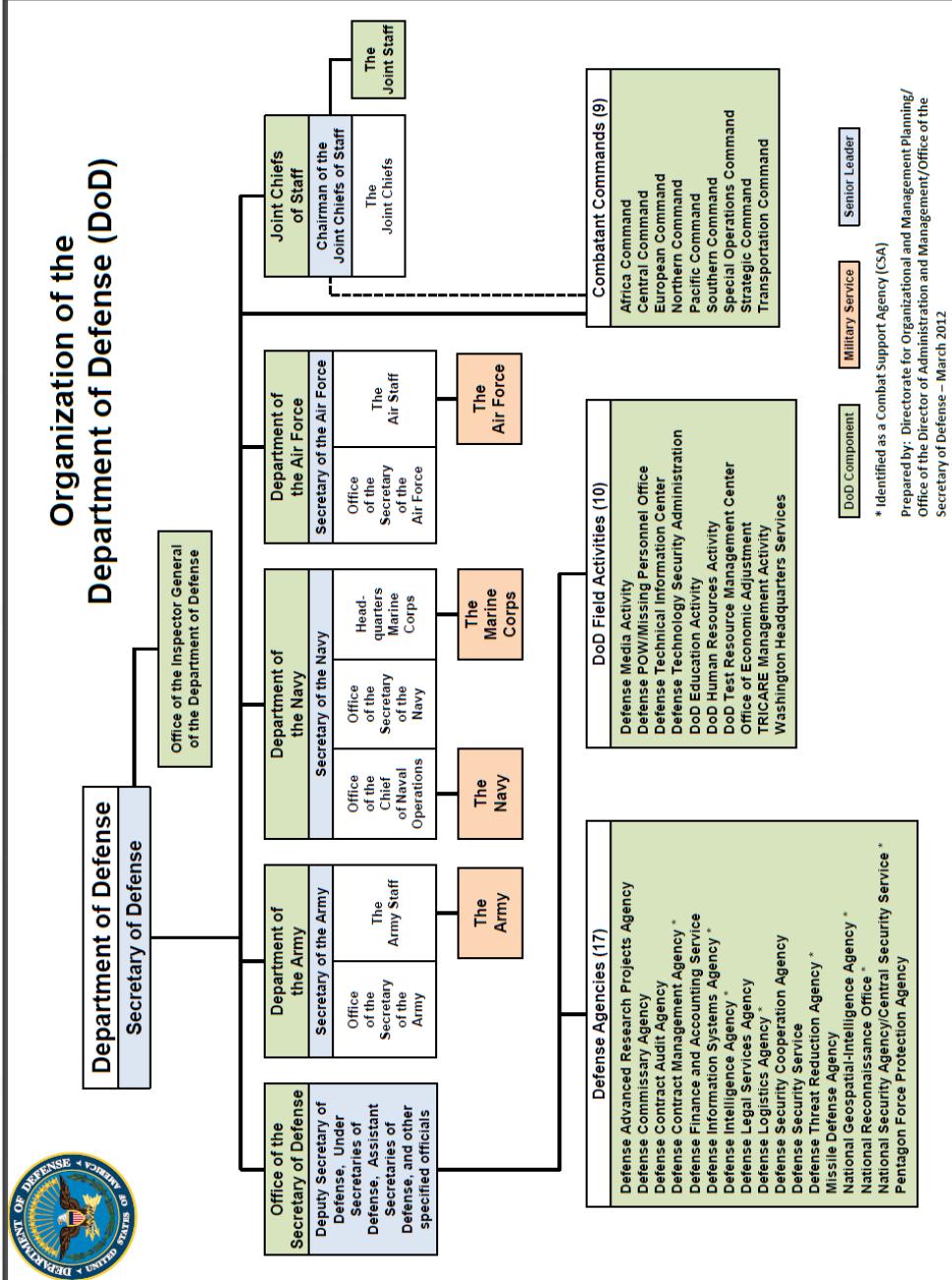
APBI = Advanced Planning Brief to Industry

Organization of DoD and OSBP Impact



- **Office of Small Business Programs reports to Undersecretary of Defense for Acquisition, Technology and Logistics – OSD (AT&L)**
- **DOD OSBP works through 21 Small Business Directors**
- **90% of spending by Army, Navy, Air Force & Defense Logistics Agency**

Organization of the Department of Defense (DoD)



SB Participation in Procurement Management Reviews



Example: Navy Procurement Performance Management Assessment Program

DEPARTMENT OF DEFENSE
★ OFFICE OF SMALL BUSINESS PROGRAMS ★

DEPARTMENT OF THE NAVY
OFFICE OF THE ASSISTANT SECRETARY
RESEARCH, DEVELOPMENT AND ACQUISITION
1000 NAVY PENTAGON
WASHINGTON DC 20330-1000
NY - 6 2013

MEMORANDUM FOR DISTRIBUTION

SUBJECT: Department of the Navy (DON) Procurement Performance Management Assessment Program (PPMAP) Rating System

This memorandum provides the DON's process for assigning adjectival ratings under PPMAP reviews. This process finalizes the interim PPMAP rating system established by our memorandum of September 29, 2009. Effective immediately, all DON contracting activities shall use the attached process for the PPMAP rating system.

This new process establishes the procedures for assigning and documenting the rationale in support of an adjectival rating for a contracting activity, a subordinate contracting organization or a field activity with delegated procurement authority. Key aspects of this new process include the following:

- Retention of the previous four-tier adjectival rating scheme of *Highly Satisfactory*, *Satisfactory*, *Marginal*, and *Unsatisfactory*
- Identification of relevant key terms used in PPMAP reviews and their meaning
- Identification of key stakeholders, including their roles and responsibilities
- Specific guidance on assigning ratings based upon review outcomes

Each Head of the Contracting Activity shall incorporate this process in the HCA's implementing procedures for PPMAP and ensure that personnel responsible for performing procurement management oversight functions through PPMAPs adhere to this process.

Annually, or PPMAP Council will evaluate the effectiveness of this process and recommend changes, as appropriate.

My point of contact for this memorandum is Evelyn Ortiz, available at telephone (703) 693-4012 or by email at evelyn.ortiz@navy.mil.

Elliott B. Branch
Elliott B. Branch
Deputy Assistant Secretary of the Navy
(Acquisition and Procurement)

Distribution:
See page 2
Attachment:
As stated

- *Oversight to assess contracting practices*
- *Ensures compliance with laws, regulations, policy and guidance*
- *Supports continuous improvement and sharing of best practices*
- *DoD Small Business Professionals serve on Assessment Teams*
- *Developmental opportunity for workforce*

Improving the Professionalism of the Small Business Workforce

- *Developing a career field for 700 Small Business Professionals*
- *4 Levels of education*
 - GS 7-11
 - GS 12-13
 - GS 14-15
 - GS 15 and above



<u>Workforce Size</u>	
Component	Total
Army	206
Navy	150
AF	176
<u>4th Estate</u>	<u>154</u>
Total SB Professionals*	686

The DoD Workforce Served by Small Business



Contact Info

James.J.Galvin.civ@mail.mil

DoD OSBP: 571-256-7791

shannon.c.jackson.ctr@mail.mil

Department of Commerce (DOC)

U.S. Department of Commerce

Best Practices Presentation

December 15, 2015

DOC MISSION

To help create the conditions for economic growth and opportunity for American businesses.

Small Business Utilization

Over the past five years, the percentage of award dollars to small businesses has increased, and our goal achievement is far above statutory levels.

	FY 11	FY 12	FY 13	FY 14	FY 15
Scorecard:	A	A	A	A	A+
	39.42%	36.89%	39.91%	40.99%	43.34%

pending

Changing Environment

Four examples of challenges and opportunities:

- Govt-wide Strategic Sourcing Initiative
- DOC-Specific Strategic Sourcing
- Shared Services
- Category Management

Summary

- Changes in acquisition policies have challenged DOC to devise new strategies to help small businesses.
- The objectives of category management which includes strategic sourcing is not contrary to the goals of the Small Business Program.
- DOC successfully found ways to increase the utilization of small businesses.

Department of Health and Human
Services (HHS)



OSDBU

OFFICE OF SMALL AND DISADVANTAGED BUSINESS UTILIZATION

U.S. Department of Health and Human Services

Teresa L.G. Lewis, Director
Office of Small & Disadvantaged Business Utilization
U.S. Department of Health and Human Services



SMALL BUSINESSES ARE THE ❤️ OF THE ECONOMY

Mission of Health and Human Services

- The U.S. Government's principal agency for protecting the health of all Americans and providing essential human services, especially those who are least able to help themselves.
- HHS encourages the use of small businesses to achieve its mission.





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HHS Leadership

- **Secretary:** Sylvia Mathews Burwell
- **Deputy Secretary (Acting):** Mary K. Wakefield



OGAPA

January 2016

Deputy Secretary

Assistant Secretary for Financial Resources

Office of Grants and Acquisition Policy and Accountability

Division of Grants

Division of Acquisition

Office of Recipient Integrity Coordination

Office of Small and Disadvantaged Business Utilization *

Teresa Lewis, Director
Linda Waters
Barbara Bigelow

Operations

Shaunta Johnson, Deputy Director
Anita Allen (CMS)
Wayne Berry (NIH + HRSA)
Natasha Boyce (FDA/SAMHSA)
Allyson Brown (CDC)
Courtney Carter (NIH)
Dwight DeNeal (ASPR/AHRQ/PSC)
Jonathan Ferguson (IHS/NIH)
Small Business Specialist (PSC)
Gwendolyn Miles (CDC)
Small Business Specialist (NIH) (**Vacant**)

Administration and Programs

Linda Waters, (A)Deputy Director
Subcontracting PM GS-12/13/14 (**Vacant**)
Ronald Underwood, COR
GS-11/12/13
Budget/Data Analyst GS-11/12/13 (**Vacant**)
Mentor/Protégé GS-11/12/13 (**Vacant**)
Secretary GS-5/7/9 (**Vacant**)

* Office reports directly to the Deputy Secretary and is administered by OGAPA



OSDBU

OFFICE OF SMALL AND DISADVANTAGED BUSINESS UTILIZATION



SMALL BUSINESSES ARE THE OF THE ECONOMY

10 OPERATING DIVISIONS





SMALL BUSINESSES ARE THE  OF THE ECONOMY

300 PROGRAMS

Some highlights include:

Health and social science research

Preventing disease, including immunization services

Assuring food and drug safety

Medicare and Medicaid

Health information technology

Financial assistance and services for low-income families

Improving maternal and infant health

Head Start (pre-school education and services)



SMALL BUSINESSES ARE THE ❤️ OF THE ECONOMY

HHS Stats

Employees: Approx 85,000
Grants: \$400 Billion avg





SMALL BUSINESSES ARE THE ❤️ OF THE ECONOMY

CONTRACTS

Contract Actions	Contract Dollars	*\$4.9 Billion	23.31%	45.95%
ALL BUSINESS	SMALL BUSINESS	% of SB ACHIEVEMENT	% of SB ACHIEVEMENT	% of SB ACHIEVEMENT

* More than Total Budget of 18 of 24 CFO Agencies **As of 22 January 2016



SMALL BUSINESSES ARE THE OF THE ECONOMY

SB Category	FY2013 Goals	Goal Accomplishments FY 2013	FY2014 Goals	Goal Accomplishments FY 2014	FY2015 Goals	Goal Accomplishments FY 2015 (as of 22Jan16)
SB	20.5%	23.62%	21.69%	21.56%	23%	23.31%
SDB	5%	10.02%	5%	8.91%	5%	10.65%
SDVOSB	3%	1.1%	3%	1.07%	3%	1.32%
WOSB	5%	6.56%	5%	6.56%	5%	7.5%
HUBZone	3%	.57%	3%	.61%	3%	.73%
SCORECARD GRADE:	A	B	TBD			



SMALL BUSINESSES ARE THE  OF THE ECONOMY

WHAT HHS BUYS

- OTHER PROFESSIONAL SERVICES
- BIOMEDICAL (ADVANCED)
- OTHER ADP & TELECOMMUNICATIONS SERVICES
- AUTOMATED INFORMATION SYSTEM SERVICES
- OTHER ADMINISTRATIVE SUPPORT SERVICES



SMALL BUSINESSES ARE THE  OF THE ECONOMY

HOW HHS BUYS

1. Firm Fixed Price

\$1,909,231,811

2. Cost Plus Fixed Fee

\$1,149,933,676

3. Time and Materials

\$548,167,991

4. Cost Plus Award Fee

\$395,209,878

5. Labor Hours



\$273,393,541



SMALL BUSINESSES ARE THE ❤️ OF THE ECONOMY

EXISTING CONTRACTS

- NIH Information and Technology Acquisition and Assessment Center (NITAAC)
 - Chief Information Officer Solutions and Partners (CIOSSP-3)
 - \$20 Billion set-aside for small businesses
 - \$20 Billion for small business to compete with other than small
 - Streamlined ordering process for program officials
- GSA FSS and GWAC Contracts
- NASA SEWP
- DHS EAGLE





NIITAC CIO SP3 CIO SP3
OMB Authorized GWACs for IT Acquisition
SMALL BUSINESS SERVICES/SOLUTIONS COMMODITIES/SOLUTIONS

OMB Authorized GWACs for IT Acquisition



NITAC 2016

everything IT



National Institutes
of Health

GOVERNMENT-WIDE ACQUISITION CONTRACTS FOR IT PROCUREMENT

What is NITAAC?



OMB Authorized GWACs for IT Acquisition

- ❖ The NIH Information Technology Acquisition and Assessment Center (NITAAC) is a full service acquisition program.
- ❖ Able to Support *Everything IT*
- ❖ Contracts Established with Small Business in Mind
- ❖ Designated by the Office of Management and Budget (OMB)
 - Only three Executive Agents
 - Pursuant to section 5112(e) of the Clinger-Cohen Act (1996)

❖ Select Pool of Industry Leaders and Innovators

- CIO-SP3 – Unrestricted
 - 53 Contract Holders
- CIO-SP3 Small Business
 - 94 Contract Holders across Five Socio-Economic Categories
- CIO-CS
 - 65 Contract Holders – 45 Small Businesses across Five Socio-Economic Categories

❖ Over 60% of Task/Delivery Orders Being Awarded to Small Businesses

Teaming Opportunities with NITAAC



- ❖ Partnership Opportunities Exist with all NITAAC Prime Contract Holders
 - Subcontracting Agreements are not Managed by NITAAC.
 - Partnering is at Sole Discretion of Prime Contractor.
- ❖ Information about our Contractors is Available on the NITAAC website.

NITAAC Customer Support Center



OMB Authorized GWACs for IT Acquisition



NITAAC will Provide Training at Your Site

2CLPs for every participant

Email: NITAACsupport@nih.gov

Phone: 1.888.773.6542

Web: www.nitaac.nih.gov

Scope of the CIO-CS GWAC

CIO-CS Contract Holders

- 65 Contract Holders
- NCAF Reduced! Now only .35%

OEMs (7)

- Other than Small Business (6)
- Small Business (1)

VARs (58)

- HUBZone (8)
- SDVOSB (6)
- 8(a) (6)
- WOSB (14)
- EDWOSB (7)
- Small business (44)
- Other than Small Business (14)



OMB Authorized GWACs for IT Acquisition

Everything IT!

Commodities and Commodity-Enabling Solutions

- Two Deployment Models: On-Premise and Managed Services including Cloud
- Hardware and Software
- Cybersecurity
- Enterprise-Wide Licenses, Maintenance and Warranties
- Health and Biomedical Research IT
- IaaS, PaaS, SaaS and other Cloud Solutions
- Telecommunications Plans
- Mobility Devices
- Video-Conferencing
- Engineering and Assessment Studies
- Deployment and Installation
- Web and Social Media
- Collaboration Tools e.g. SharePoint

Scope of the CIO-SP3 and CIO-SP3 Small Business GWACs



OMB Authorized GWACs for IT Acquisition

CIO-SP3

- 53 Contract Holders
- Average ceiling rates 10-15% less than comparable GWACs
- **NCAF Reduced! Now only .65%**
- Awarding Agency Receives Credit
- **NCAF Reduced! Now only .55%**

CIO-SP3 Small Business

- Everything IT! Services and Solutions Across 10 Task Areas**
- 1: IT Services for Biomedical Research Health Science & Healthcare
- 2: Chief Information Officer (CIO) Support
- 3: Imaging
- 4: Outsourcing
- 5: IT Operations and Maintenance
- 6: Integration Services
- 7: Critical Infrastructure Protection and Information Assurance
- 8: Digital Government
- 9: Enterprise Resource Planning
- 10: Software Development

U.S. Department of Health and Human Services

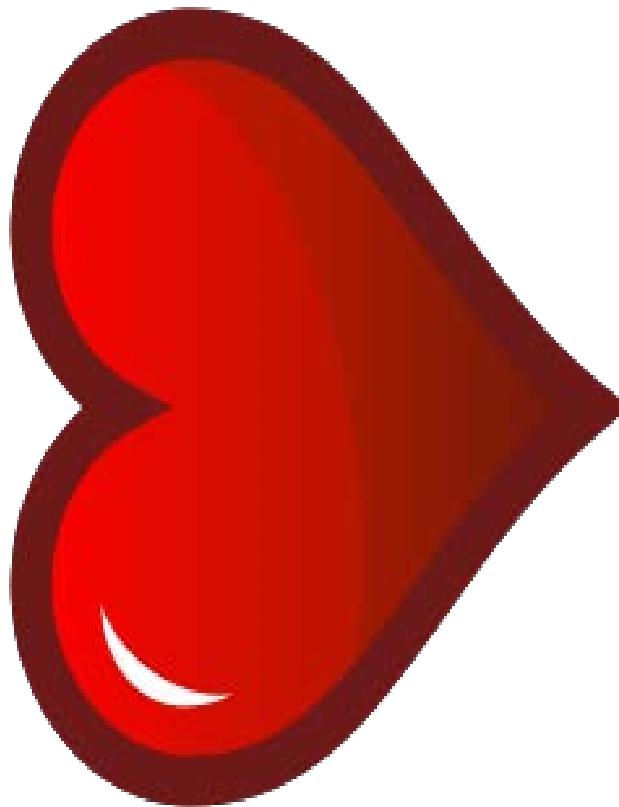
OSDBU

OFFICE OF SMALL AND DISADVANTAGED BUSINESS UTILIZATION



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SMALL BUSINESS ARE THE



OF THE ECONOMY





SMALL BUSINESSES ARE THE OF THE ECONOMY

HHS OSDBU

Social Media Websites



HHS SmallBiz

@HHSSmallBiz

<http://www.youtube.com/user/HHSOSDBU>





SMALL BUSINESSES ARE THE  OF THE ECONOMY

OSDBU CONTACT

200 Independence Avenue, SW
Room 537
Washington, DC 20201

Website: www.hhs.gov/smallbusiness

Phone: 202.690.7300

Email: sbmail@hhs.gov



U.S. Department of Health and Human Services

OSDBU

OFFICE OF SMALL AND DISADVANTAGED BUSINESS UTILIZATION



SMALL BUSINESSES ARE THE  OF THE ECONOMY

QUESTIONS



Department of Education (Education)

U.S. Department of Education
Office of Small & Disadvantaged Business Utilization
Small Business Best Practices



Leadership

James Cole, Acting Deputy Secretary

Janet Scott, Director of OSDBU

James Ropolewski, Senior Procurement Executive

Pat Bradfield, Head of Contracts, Federal Student Aid

Jim Hairfield, Director of Contracts & Acquisition Management

Agency Mission

The U.S. Department of Education's mission is to promote student achievement and preparation for global competitiveness by fostering educational excellence and ensuring equal access.

Contract Operation Groups

Federal Student Aid (FSA)

- 77% of overall ED budget (2015)
- Federal Student Aid administers programs that are designed to provide financial assistance to students enrolled in postsecondary education institutions as well as collecting outstanding student loans.

Contracts and Acquisition Management (CAM)

- 23% of overall ED budget(2015)
- Contracts and Acquisition Management proactively leads the acquisition process, planning, negotiating, awarding and administering contracts related to various education program areas, advancing the Department's mission to serve America's students.

What We Buy

CAM

- Research and Development
- Educational Technical Support Services
- Computer Systems and Design Services
- Other Scientific and Consulting Services

FSA

- Loan Initiation, Processing and Collection
- Miscellaneous Financial Investment Activities
- Data Processing, Hosting, and Related Services
- Delinquent Debt Collection

Top Spends by Industry Code

- ✓ 522390 Activities Related to Credit Intermediation
- ✓ 523999 Miscellaneous Financial Investment Activities
- ✓ 541720 Research and Development
- ✓ 611710 Educational Support Services
- ✓ 541512 Computer Systems Design
- ✓ 518210 Data Processing and Related Services
- ✓ 541211 Certified Public Accountants
- ✓ 541611 Administrative and General Management Consulting Services
- ✓ 541513 Mortgage and Nonmortgage Loan
- ✓ 541513 Computer Facilities Management Services

Small Business Achievement History

Year	Eligible Dollars	Agency Goal	Achievement (%)	Achievement (\$)
2008	1.4B	12.8%	15.9%	\$216.3 M
2009	1.5B	12.8%	16.7 %	\$248.0 M
2010	1.8B	17.8%	16.0%	\$290.0 M
2011	1.98	17.8%	18.2%	\$338.1M
2012	1.7B	18.5%	20.0%	\$344.9M
2013	2.6B	18.5%	23.3%	\$612.0M
2014	2.8B	19.9%	28.6%	\$820.9M
2015	2.5B	20.0%	28.4%	\$733.5M

Small Business Best Practices

- Annual Acquisition Plan Submission
- Contract Review Board for all contract actions over \$700,000
- Acquisition Procedures Manual (APM) Chapters
- Deputy Secretary Endorsements of OSDBU Programming
- Annual Contract Management Review of all Procurement
- Daily Invoice Status Report
- Small Business Goals Developed at Program Level
- Weekly One-On-One Meetings with Small Businesses Owners
- Monthly Sponsored Outreach Events and Outreach via Webinars
- Monthly Dashboard Report of Small Business Performance to Senior Officials
- Sponsor matchmaking initiatives between prime contractors and well-qualified small businesses vendors for subcontracting opportunities.

Small Business Multi-Award BPAs

- Grant Competition Peer Reviews
- Logistical Support for Meetings/Conferences
- Educational Technical Assistance and Support Services (EDTASS)
- Attestation Services
- Human Capital Organization Management Support Service

Small Business Collection Contracts

- ED/FSA currently has performance based contracts for Default Collection Services of which 10 are small businesses.
- The funds used to pay contractors derive from the contractors' collections on defaulted accounts.
- Approximately 50% of the Department's Small Business achievement comes from the Small Business Debt Collection contractors.

Questions, Comments, or Concerns

Please Contact:

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Department of Housing and Urban Development (HUD)

U.S. Department of Housing and Urban Development



Office of Small and Disadvantaged Business Utilization

Small Business Best Practices

Karen Newton Cole
Director

March 22, 2016

U.S. Department of Housing and Urban Development - Agency Mission

HUD's mission is to create strong, sustainable, inclusive communities and quality affordable homes for all. HUD is working to strengthen the housing market to bolster the economy and protect consumers; meet the need for quality affordable rental homes; utilize housing as a platform for improving quality of life; build inclusive and sustainable communities free from discrimination, and transform the way HUD does business.

Best Practices

- Utilization of an automated procurement system – Procurement Request Information System Management (PRISM).
- Annual Strategic Acquisition Plan Submission development process which includes OSDBU review.
- Promotion of collaborative working relationships supported by OSDBU participation on the Integrated Acquisition Teams (IAT) and OSDBU membership on the Acquisition Review Council (ARC).
- Strategies for Strengthening Market Research
- Promoting universal access to contracting opportunities Small Businesses
- Monthly Distribution of Small Business Performance Reports to Senior Leadership.

Procurement Request Information System Management(PRISM)

HUD shifted its automated procurement system to a shared services provider – Administrative Resource Center, Bureau of the Fiscal Service, Department of the Treasury.

The new automated process continues to facilitate:

- Advance Procurement Planning
- Automated Routing, to include routing to OSSDBU

HUD Annual Strategic Acquisition Plan Submissions (ASAP) Process

- OCPO issues Call Memo to Program Offices.
- Program Offices enter ASAPs in PRISM and route to OSDBU for review.
- Work sessions are held with Program Office, OSDBU and OCPO Contracting Officials.
- Program Office Designee submits ASAPs Portfolio to the CPO for final approval

Integrated Acquisition Team (IAT)

- Requisition and milestone plans are created in PRISM.
- Meetings are held for every new acquisition exceeding the simplified acquisition threshold.
- Acquisition strategies and small business opportunities are discussed during meetings.
- Incorporate all agreed upon suggestions from IAT meeting into acquisition strategies.

Acquisition Review Council (ARC)

The ARC's primary goals are to ensure that contracting officers use the most efficient and effective acquisition strategies when contracting for HUD's program and mission support needs and that Government-wide and Departmental rules, policies, priorities, and initiatives are properly considered.

The ARC Chair is the Deputy Chief Procurement Officer. The membership includes, at a minimum, a manager from the Office of CPO operations (on a rotating basis) and OCPO's Office of Policy, Systems, and Risk Management, and representatives from the Office of General Counsel, the Acquisition Liaison Unit, and the OSDDBU Director.

The ARC reviews proposed acquisitions after the initial Integrated Acquisition Team (IAT) meeting is held and the contracting officer has developed a draft individual acquisition plan. The ARC normally meets bi-weekly.

Acquisition Review Council (ARC) - Purpose of Reviews

The ARC reviews proposed acquisition strategies for new contract and task order awards to ensure that:

- Small Business Concerns are provided the maximum practicable opportunity to compete for Contracting requirements.
- HUD's Small Business Contracting goals are achieved.
- Contracts are outcome or performance-based to the greatest extent practicable.
- The most appropriate and efficient contracting methods and contract types are utilized.
- Commercial items are purchased whenever practicable to meet HUD's requirements.
- Strategic sourcing is utilized.
- Government-wide (e.g., OMB/OFPP) acquisition initiatives are addressed (e.g., reducing use of risky contract types and management support services contracts).

Strengthening Market Research

- Availability of a comprehensive guide
- Provision of annual training to reinforce quality, comprehensive market research to support acquisition strategies
- Posting Sources Sought notices
- Use of the Rule of Two in both Open Market and GSA schedule acquisitions
- IAT and ARC meetings continue to focus on achievement of small business set-asides.

Promoting Universal Access to Contracting Opportunities

A key element to increasing the utilization of Small Business Concerns is making HUD accessible to the vendors.

- Industry Days (at both headquarters and field offices).
- General vendor outreach sessions and Program Office specific vendor outreach sessions.
- Participation in Small Business events across the country.
- Designating Small Business Marketing Managers for each of HUD's Program offices with major procurement activities.
- Updating the Forecast of Contracting Opportunities monthly throughout the fiscal year which is published on the HUD OSDBU website, www.hud.gov/smallbusiness.

HUD FY15 Small Business Prime Contracting by Program Office

Program Office	Total SB Eligible Dollars	Total Actual SB Dollars	Portion of HUD-wide SB Eligible Obligations	
			% Per Program	% Grand Tot
ADMIN	\$ 34,388,651.25	\$ 15,610,515.28	40.3944%	107.5449%
CPD	\$ 6,166,524.18	\$ 553,935	8.9829%	3.8162%
FHEO	\$ 4,379,861.38	\$ 4,373,585.43	99.8567%	30.1308%
GNMA	\$ 290,743,472.46	\$ 11,746	284.55	4.1168%
HOUSING	\$ 484,925,768.38	\$ 306,364.59	63.2801%	2114.0478%
OCFO	\$ 2,706,707.42	\$ 1,798,870.77	65.8317%	12.2758%
OCHCO	\$ 14,198,722.21	\$ 5,039,526.23	35.4928%	34.7186%
OCIO	\$ 267,203,482.61	\$ 55,648,086.45	20.8261%	383.3741%
OCPO	\$ 960,445.33	\$ 837,296.73	87.1780%	5.7684%
ODEEO***	\$ (174,765.00)	\$ (174,765.00)	100.0000%	-1.2040%
ODOC***	\$ (19,114.34)	\$ (28,524.34)	149.2301%	-0.1965%
OPFM	\$ 5,500.61	\$ 5,500.64	100.0000%	0.0379%
OGC	\$ 188,775.81	\$ 1,435,644.01	65.5912%	9.8905%
OHHLHC	\$ 7,1458.07	\$ 2,761,668.07	100.0000%	19.0258%
OIG	\$ 226,216.88	\$ 1,896,932.13	20.5602%	13.0685%
OSEC	\$ 2,442,480.15	\$ 2,017,089.92	82.5837%	13.8963%
OSHC***	\$ (72,803.28)	\$ (72,803.28)	100.0000%	-0.5016%
OSPM	\$ 9,866,993.39	\$ 5,500,850.33	55.7500%	37.89668%
OTHER**	\$ 12,979,649.39	\$ 10,468,947.53	80.6566%	72.1233%
PD&R	\$ 23,193,982.51	\$ 8,065,729.38	34.7751%	55.56669%
PIH	\$ 14,515,346.65	\$ 13,846,204.13	95.3901%	100.0000%
Grand Total	\$ 1,182,587,566.09	\$ 448,397,939.09	37.9167%	3089.1301%
				8147.1535%

FY 2015 SPP SUMMARY REPORT

Program Office										Project Management											
New Contract Order					Mod. Order Options					Total Apps					Mod. Modification Options						
New SAP		New Contract			Mod. SAP		Mod. Order Options			Total Mod. Order Options		Mod. Order Options			Total Mod. Modification Options		Mod. Modification Options				
1	0	0	0	0	2	0	0	3	\$1,325,000.00	\$60,000.00	\$0.00	\$0.00	\$1,325,000.00	\$0.00	\$1,325,000.00	\$0.00	\$1,325,000.00	100.0%			
CPD	1	0	0	0	2	0	0	3	\$1,325,000.00	\$60,000.00	\$0.00	\$0.00	\$1,325,000.00	\$0.00	\$1,325,000.00	\$0.00	\$1,325,000.00	100.0%			
THEO	0	1	1	1	7	0	0	10	\$4,352,000.00	\$0.00	\$69,000.00	\$5,000.00	\$4,322,000.00	\$0.00	\$4,322,000.00	\$0.00	\$4,322,000.00	87.2%			
GINMA	8	4	0	0	15	0	0	27	\$240,076,350.29	\$131,713,930.51	\$14,124,467.00	\$0.00	\$240,076,350.29	\$0.00	\$240,076,350.29	\$0.00	\$15,329,099.51	6.4%			
HOUSING	86	57	63	10	169	163	6	0	\$85	\$1,685,799,811.63	\$413,890,915.40	\$29,217,071.82	\$2,292,748.00	\$886,831,439.16	\$32,000,000.00	\$1,363,658,174.38	\$876,092,093.42	64.2%			
MFH	28	34	31	2	29	29	0	0	124	\$70,977,021.00	\$26,763,074.00	\$7,002,526.00	\$1,071,472.00	\$34,089,948.00	\$34,089,948.00	\$0.00	\$0.00	\$65,375,521.00	94.8%		
FFH	24	16	23	4	117	111	6	0	184	\$1,255,246,146.63	\$32,752,216,063.40	\$17,674,388.07	\$3,500.00	\$1,411,062.25	\$853,011,932.16	\$821,011,932.16	\$1,223,462,084.38	\$758,220,506.42	62.0%		
Housing-Other	34	7	9	4	23	0	0	77	\$72,567,644.00	\$44,911,778.00	\$4,539,557.00	\$26.00	\$1,107,575.00	\$31,729,559.00	\$31,729,559.00	\$0.00	\$71,469,059.00	\$52,496,066.00	73.5%		
OFO	1	1	0	0	9	6	3	0	11	\$5,358,913.00	\$100,000.00	\$1,201.00	\$0.00	\$4,058,913.00	\$1,576,913.00	\$2,482,000.00	\$0.00	\$2,395,264.00	\$1,395,264.00	47.8%	
OCIO	14	17	11	15	76	68	8	0	133	\$88,401,399.86	\$8,903,834.44	\$3,662,657.10	\$920.00	\$5,980,626.80	\$48,991,361.62	\$46,440,361.62	\$2,350,000.00	\$0.00	\$49,035,442.06	\$20,398,072.57	41.6%
DCPO	1	4	1	0	6	6	0	0	12	\$2,066,896.00	\$0.00	\$852,947.00	\$50,000.00	\$1,163,949.00	\$1,163,949.00	\$0.00	\$0.00	\$1,966,896.00	\$1,852,947.00	94.2%	
OCIO	18	22	5	3	81	66	15	0	129	\$21,542,485.82	\$29,655,75	\$66,681,608.00	\$609,013.00	\$1,285,000.00	\$223,311,107.86	\$205,005,291.86	\$18,305,816.00	\$250,791,63	\$123,760,225.63	49.4%	
DEFO	0	0	0	0	10	0	0	10	\$733,711.00	\$0.00	\$0.00	\$1,00	\$233,711.00	\$233,711.00	\$0.00	\$0.00	\$18,711.00	\$18,711.00	100.0%		
DDOC	0	0	0	0	2	1	1	0	2	\$1,091,000.00	\$0.00	\$0.00	\$0.00	\$1,091,000.00	\$440,000.00	\$650,000.00	\$0.00	\$1,091,000.00	\$1,091,000.00	100.0%	
DOPM	3	0	1	0	0	0	0	4	\$985,000.00	\$745,000.00	\$0.00	\$0.00	\$60,000.00	\$0.00	\$0.00	\$0.00	\$805,000.00	\$745,000.00	92.5%		
GC	0	2	6	1	10	10	0	0	19	\$1,177,25.00	\$0.00	\$209,550.00	\$185,000.00	\$702,975.00	\$702,975.00	\$0.00	\$0.00	\$1,067,525.00	\$186,845.00	17.1%	
HCNHC	2	6	0	1	11	11	0	0	20	\$5,357,92.00	\$0.00	\$735,123.00	\$0.00	\$240,000.00	\$2,809,504.00	\$0.00	\$0.00	\$2,711,627.00	\$2,711,627.00	100.0%	
DIG	0	0	0	0	0	0	0	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0.0%		
DPA	0	0	0	0	0	0	0	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0.0%		
DSDBU	0	0	0	0	0	0	0	0	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0.0%		
SESEC	0	3	1	0	3	3	0	0	5	\$34,000.00	\$0.00	\$171,000.00	\$30,000.00	\$87,000.00	\$87,000.00	\$0.00	\$0.00	\$288,000.00	\$241,000.00	83.7%	
DSHC	2	0	0	1	1	0	0	4	\$63,890.28	\$55,000.00	\$0.00	\$0.00	\$55,000.00	\$583,390.28	\$583,390.28	\$0.00	\$0.00	\$598,890.28	\$598,890.28	100.0%	
SSPM	0	0	0	0	0	0	0	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0.0%		
DP&R	0	20	6	7	21	15	6	0	54	\$81,821,862.41	\$0.00	\$24,276,675.00	\$42,000.00	\$2,463,930.00	\$44,661,257.41	\$6,129,259.41	\$38,531,998.00	\$42,724,932.41	\$8,829,933.41	20.7%	
PIM	18	7	0	1	43	41	2	0	69	\$60,085,182.44	\$37,287,915.00	\$3,317,623.00	\$0.00	\$74,977.00	\$19,404,667.44	\$16,135,906.44	\$60,085,182.44	\$42,927,856.44	\$1,101,445,407.26	54.4%	
OTHER	0	0	0	0	0	0	0	0	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0.0%		
44D TOTAL	154	144	95	40	466	425	41	0	899	\$2,161,960,664.73	\$632,221,54,352.31	\$155,138,721.82	\$4,514,54,831.00	\$14,722,171.05	\$1,365,070,738.55	\$1,267,482,163.55	\$97,588,575.00	\$0.00	\$2,023,645,496.49	\$1,101,445,407.26	54.4%

HUD Small Business Achievements

Year	Prime Goal	Prime Achievement (%)	Prime Achievement (\$)	Sublk Goal	Sublk Achievement (%)	SBA Scorecard
2014	40.72%	40.32%	\$499.6 M	55.00%	66.30%	A
2013	37.00%	38.67%	\$637.7 M	55.00%	67.60%	A
2012	37.00%	40.34%	\$603.8 M	55.00%	55.30%	A
2011	57.00%	36.06%	\$626.1 M	68.00%	67.60%	C
2010	57.00%	27.96%	\$449M	68.00%	51.50%	D

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National Science Foundation (NSF)



National Science Foundation (NSF)

Best Practices in Meeting Small Business (SB) Goals

Gracie Narcho

Richard Pihl

Barbara Mitchell

May 24, 2016



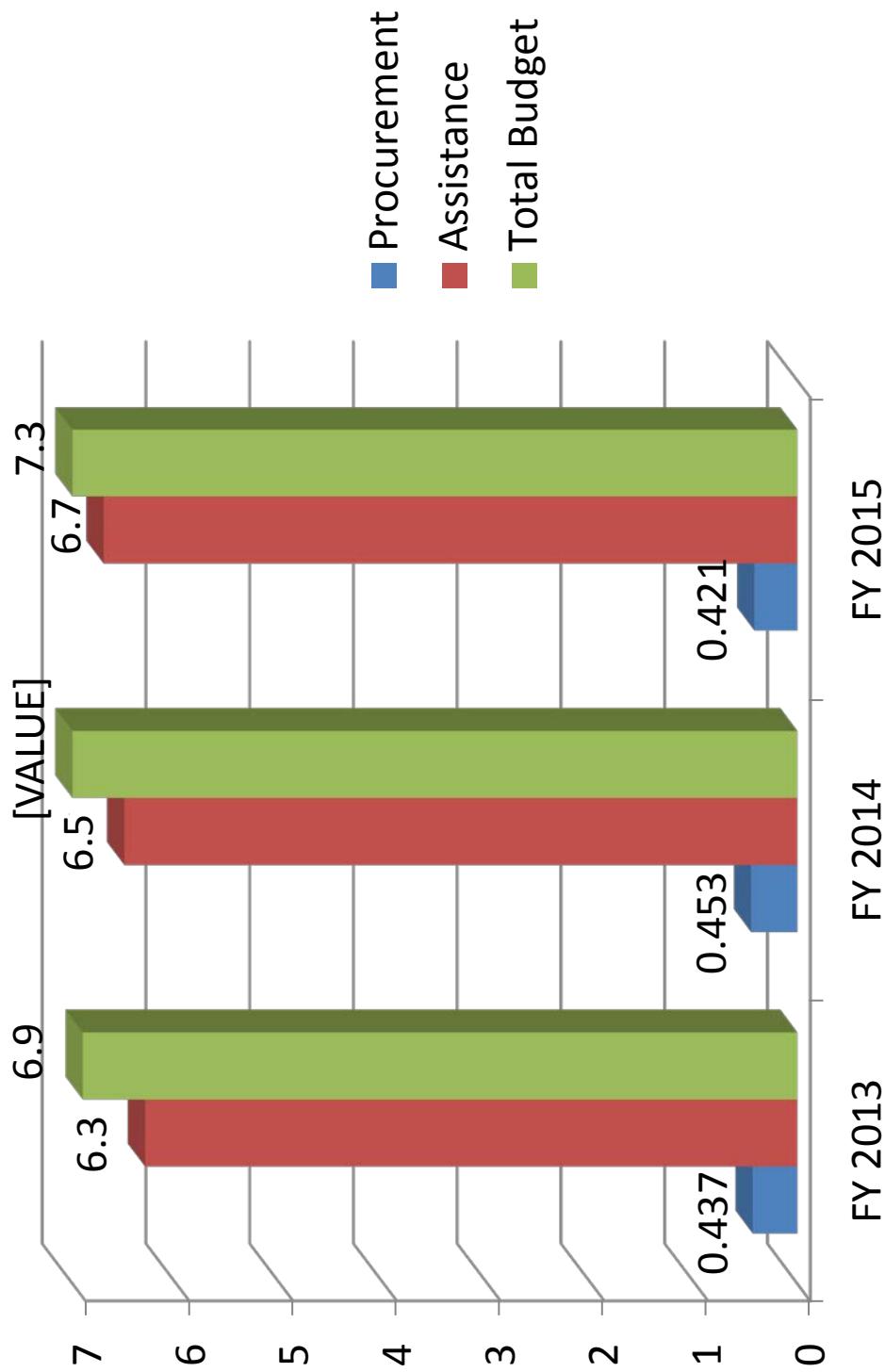
NSF Act of 1950 (Public Law 81-507)

- NSF's mission

“to promote the progress of science; to advance the national health, prosperity, and welfare; to secure the national defense; and for other purposes.”



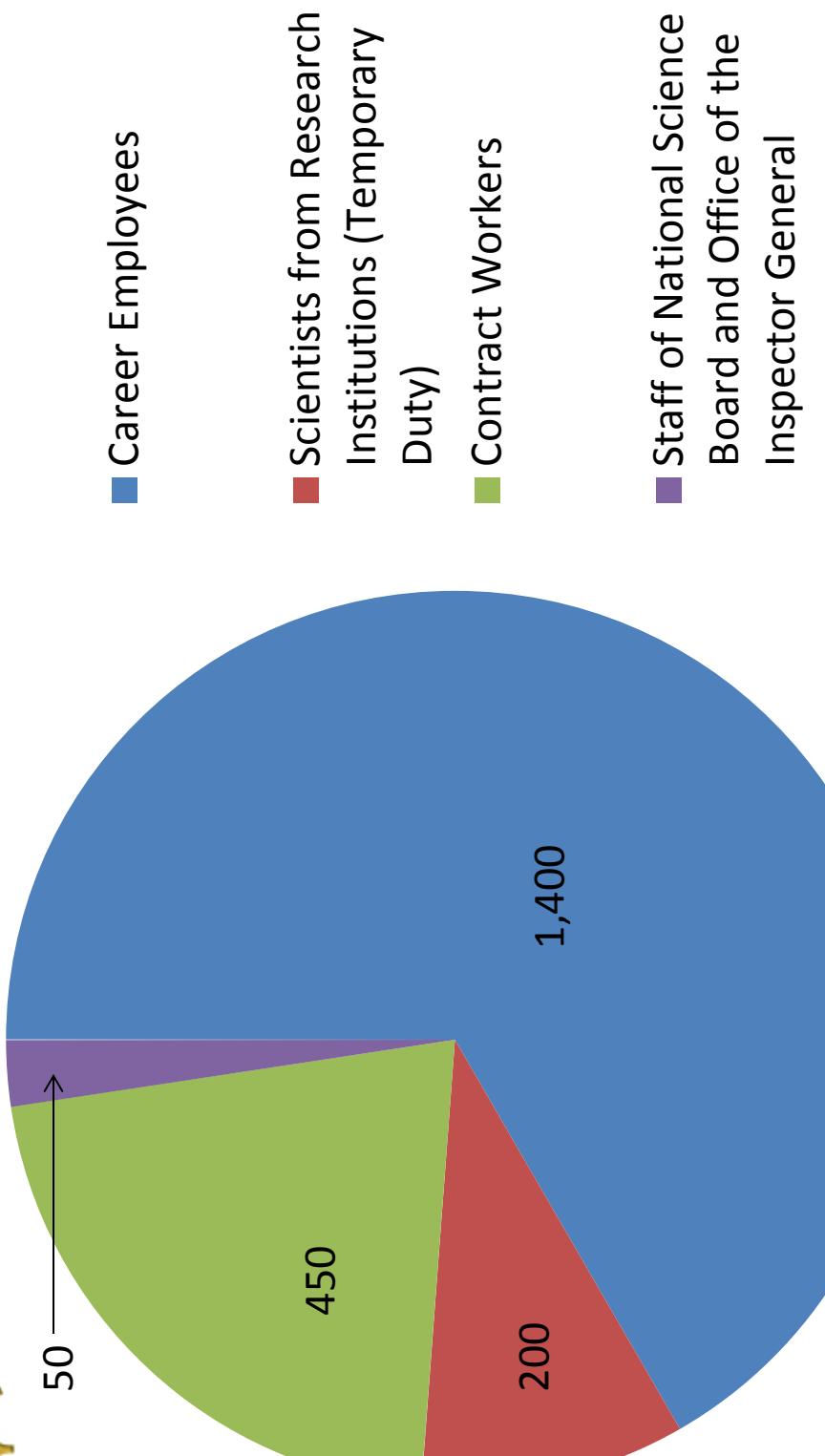
NSF Procurement/Assistance Total Budget and Obligations (in Billions)



NSF Staffing



Total NSF Staffing = 2,100



NSF OSDBU



- Located in Engineering Directorate but reports to NSF Director
- Also serves as the Office of Small Business Research and Development
 - fosters communication between the NSF and the SB community;
 - insures that set-asides for SB are effectively utilized;
 - collects, analyzes, compiles, and publishes information concerning grants and contracts awarded to SB concerns by the NSF, and the procedures for handling proposals submitted by SB business concerns;
 - assists individual SB concerns in obtaining information regarding programs, policies, and procedures of the NSF;
 - assures expeditious processing of proposals by SB concerns based on scientific and technical merit; and
 - recommends to the Director and NSB such changes in the procedures and practices of NSF as may be required to draw fully on the resources of the SB research and development community.

Procurement



- Division of Acquisition and Cooperative Support (DACS) Contracts Branch
 - 24 FTEs including Policy Team and Management and 3 contractors
- Division of Administrative Services (DAS)
Procurement
 - 3 FTE and 2 contractors
 - Delegated authority from DACS Division Director/Senior Procurement Executive (SPE)
- MOA Established
 - Purchases under \$1M in direct support of DAS mission objectives (furniture, copier/printers and maintenance)



What We Buy

- Antarctic and Arctic Support
- Science and Engineering Statistical Support Services
- Information and Resource Management Support Services and Products
- Other Professional Services
 - Financial Management Support
 - HR Support



NSF SB Best Practices

- NSF Vendor Library
 - Market Research Tool
 - Contact Info
 - Services Offered
 - Capability Statement
 - NAICS Codes
 - Small Business/Socio-economic Status



NSF SB Best Practices

- NSF Vendor Library

Vendor Resource Library

Search the Vendor Resource Library

Search Vendor Resource Library

Keyword Search:

Search by NAICS Code: ▾

Search by State: ▾

Search by Small Business:

▲ Top



NSF SB Best Practices

- NSF Small Business Improvement Initiative
(Proactive/Strategic Planning)
 - High-level Procurement Management Involvement
 - Use of Annual Acquisition Forecast
 - Targeting
 - Program Office Buy-in

NSF SB Best Practices

- Results
 - Goal Achievements
 - Achieved “A” Scorecard grade in FY 2014 for the first time
 - » SDVOSB goal achieved
 - » Making progress towards achieving HubZone goal
 - Desktop/Laptop
 - \$4M Blanket Purchase Agreement
 - 8(a) and HUBZone
 - Initial Outfitting, Transition & Commodities for the New NSF Headquarters Building
 - \$69M Indefinite Delivery Indefinite Quantity (IDIQ)
 - 8(a) Alaskan Native



NSF SB Best Practices

- Acquisition Staff Knowledge/Awareness
 - Staff Meetings
 - Training
 - Policy NewsFlashes/E-mails
 - Contracts Branch Sharepoint Site
 - Goals/Achievements/POCs
 - Metric Updates



NSF SB Best Practices

- Outreach
 - Targeted Attendance at Conferences
 - Contractor Direct access to OSDBU Director
 - Small Business Liaison in Contracts Branch
 - Participation/Involvement with SBA
 - Website

NSF SB Best Practices

- FY 2015 Outreach
 - National Institute for the Blind, Washington, DC, 10/7-9/2014
 - GovConnectx, Falls Church, VA, 10/28/2014
 - Alliance Baltimore SB Procurement Fair, BWI Airport, 10/30/2014
 - Baltimore/Washington Chamber of Commerce, Greenbelt, MD, 11/19/2014
 - National Gay & Lesbian Chamber of Commerce, Washington, DC, 11/21/2014
 - National Veteran SB Engagement, Atlanta, GA 12/8-11/2014
 - NSF conducted a SB Vendor Outreach Webinar, 3/20, 2015
 - 10th Annual Veterans in Business Procurement Conference, Arlington, VA, 3/26/15
 - 25th OSDBU Procurement Conference; Washington, DC, 4/15/15
 - GovConnectx Summer Outreach SB Seminar, Falls Church, VA, 8/13/15
 - US Department of Transportation SB Day, Washington, DC, 8/4/15
 - Rep. Cedric Richmond's 5th Annual SB Expo, New Orleans, LA, 9/3/15

NSF SB Best Practices

- FY 2016 Outreach
 - National Industries for the Blind, Arlington, VA; 10/14/2015
 - National Gay and Lesbian Chamber of Commerce, Washington, DC; 10/19/2015
 - Ft. Belvoir Technology Exposition; Ft. Belvoir, VA; 10/22/2015
 - National HubZONE Conference, Chantilly, VA; 10/29/2015
 - U.S. Women's Chamber of Commerce, Washington, DC; 11/5/2015
 - National Veterans SB Procurement Conference, Pittsburgh, PA; 11/17-19/2016
 - USPACC Business Roundtable Matchmaking & Networking, McLean, VA; 3/8/2016
 - 16th annual Alliance Mid-Atlantic, Atlantic City, NY; 3/31/2016
 - 26th Government Procurement Conference; Washington, DC; 4/6/2016
 - GovConnectX, Summer Showcase, Falls Church, VA; 6/16/2016
 - ExpoBragg, Fort Bragg, NC; 7/21/2016

NSF SB Best Practices

- Contracting Officer/Specialist proactive in recommending Small Business to Program Office
- Collaborative Relationship between NSF OSDBU and Contracts Branch
 - Open Communication

Future Plans

- Continue Targeted Outreach Activities
- Improve Website
- Seek Additional Resources for OSDBU



NSF Small Business Prime Achievement History

FY	SB (Goal/Achievement)	SDB (Goal/Achievement)	WOSB (Goal/Achievement)	HUBZone (Goal/Achievement)	SDVOSB (Goal/Achievement)	Scorecard Letter Grade
2011	17.65%/17.65%	5%/8.5%	5%/5.3%	3%/1%	3%/.9	B
2012	20%/15.1%	5%/5.8%	5%/5%	3%/.7	3%/2.3%	C
2013	20%/18.8%	5%/10.8%	5%/5.4%	3%/.6%	3%/2.8%	B
2014	15.89%/17.0%	5%/9.2%	5%/4.8%	3%/1.9%	3%/3.2%	A
2015	18%/21.7%	5%/12.3%	5%/6.1%	3%/2.1%	3%/3.6%	?



NSF Small Business Subcontract Achievement History

FY	SB (Goal/Achievement)	SDB (Goal/Achievement)	WOSB (Goal/Achievement)	HUBZone (Goal/Achievement)	SDVOSB (Goal/Achievement)
2011	8.7%/17.7%	5%/5.5%	5%/3.3%	3%/.1%	3%/.1
2012	19%/27.9%	5%/9.2%	5%/9%	3%/.1	3%/.1.3%
2013	19%/24.1%	5%/8.6%	5%/6%	3%/.3%	3%/2.9%
2014	24.3%/26.6%	5%/6.8%	5%/7.0%	3%/.3%	3%/3.6%
2015	24%/39.2%	5%/11.9%	5%/7.9%	3%/.5%	3%/4.6%

NSF Contact



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4201 Wilson Blvd., Room 575.15

Arlington VA 22230

gnarcho@nsf.gov

703-292-4825

NSF Contracting Opportunities Website:

<http://www.nsf.gov/about/contracting/>

Office of Personnel Management (OPM)

Office of Personnel Management

OSDBU

Best Practices

Desmond A. Brown

Director

September 27, 2016 SBPAC Meeting

UNITED STATES OFFICE OF PERSONNEL MANAGEMENT

Why OPM

Series Sessions (video link: <https://vid.me/desismallbiz>)

WELCOME TO OPM'S SMALL BUSINESS SERIES SESSION 1:

WHY OPM?



Mission

OPM oversees all policy created to support federal human resources departments — from classification and qualifications systems to hiring authorities and from performance management to pay, leave, and benefits. Along with making those policies, we are responsible for ensuring they are properly implemented and continue to be correctly carried out. In addition,

National Background Investigations Bureau (NBIB) is the announced name of a soon to be U.S. governmental agency within the Office of Personnel Management that will be responsible for performing background checks on federal personnel. The future creation of the agency was announced in January 2016 and will start in October 2016.



Mission

Office of Small & Disadvantage Business Utilization

OPM's OSDBU was created in March 2011 as part of the Small Business Act to ensure that small and disadvantaged businesses are provided maximum practicable opportunity to participate in the agency's contracting process.



File Edit View Favorites Tools Help

https://www.opm.gov/about-us/our-people-organization/organization

OPM.GOV

IN THIS SECTION

- Our Agency
- Our Director
- Our Inspector General
- Our Mission, Role & History
- Our People & Organization
 - Senior Staff Bios
 - Program Divisions
- Office of the General Counsel
- Office of Communications
- Congressional, Legislative & Intergovernmental Affairs
- Support Functions
- Organizational Chart & Contacts
- Careers at OPM
- Doing Business with OPM
- Budget & Performance

OPERATING STATUS: OPEN ✓

Search All of OPM... ▾ Q

SEARCH

ABOUT POLICY INSURANCE RETIREMENT INVESTIGATIONS AGENCY SERVICES NEWS

OPM.gov Main > About > Our People & Organization > Organizational Chart & Contacts

Our People & Organization

ORGANIZATIONAL CHART & CONTACTS

Office of Small and Disadvantaged Business Utilization (OSDBU)

Position	Name	Phone
Director	Desmond Brown	202-506-2862

Asterisks(*) denote Acting

UNITED STATES GOVERNMENT
OFFICE OF PERSONNEL MANAGEMENT



OPM Services

- Retirement Services
- Federal Benefits
- Human Capital Management
- Federal Investigative Services



Historical

Annual Small Business Scorecard

- 2009 Small Business Scorecard – F
- 2010 Small Business Scorecard – D
- 2011 Small Business Scorecard – D / C
- 2012 Small Business Scorecard – B
- 2013 Small Business Scorecard – A+
- 2014 Small Business Scorecard – A
- 2015 Small Business Scorecard – A



FPDS Small Business Goaling Report

FY2012 – 2016
\$1.2B

https://www.fpds.gov/Reports/manage/jsp/myReportsController.jsp

File Edit View Favorites Tools Help

HOME

Small Business Goaling Report

Send Export Highlighting Drill Charts Worldwide Σ

Active filters

Funding Department	Total Small Business Eligible Actions	Total Small Business Actions	Small Business Dollars	Small Business Percentage	Small Disadvantaged Business Actions	Small Disadvantaged Business Dollars	Small Disadvantaged Business Percentage	8(a) Procedure Actions	8(a) Procedure Dollars	8(a) Procedure Percentage	
OFFICE OF PERSON	19,799	\$4,631,284,399.55	9,979	\$1,200,978,596.67	2,9319 %	2,757	\$407,153,618.30	8,7914 %	926	\$250,205,138.81	5,4025 %
Total	19,799	\$4,631,284,399.55	9,979	\$1,200,978,596.67	2,9319 %	2,757	\$407,153,618.30	8,7914 %	926	\$250,205,138.81	5,4025 %

* DoD report data that are funded by DoD are delayed 90 days for non DoD users.

OSDBU

Initiatives Programs Outreach

Grassroots Marketing

Providing Value to OPM Program Offices

Assists – Counsels - Advises

Branding - #Business Power!



OSDBU

Initiatives Programs Outreach

Providing Value to OPM Program Offices

When interacting with our internal customers, are you selling a small business, or are you selling how the small business will deliver the best value?

1. Identify key levers to impact the decision
2. Change the customer conversation
3. Commit to execution
4. Measure, Measure, Measure



OSDBU

Initiatives Programs Outreach

Assists – Counsels – Advises

Help small business owners hone their abilities and advise them on navigating new challenges. OSDBU is a boon to the small business owner in a broad range of scenarios - we provide pointers on business strategy, bolster their networking efforts and/or act as confidantes.



OSDBU

Initiatives Programs Outreach

Market Research

Is the cornerstone in developing acquisition strategies and the success in reaching agency small business goals.

OSDBU Market Research Reform mandates to maximize the acquisition of commercial items and services from small businesses, CORs are to release their draft requirement to the control of the small business office before finalization.



OSDBU

Initiatives Programs Outreach

#Business Power!

Business Beyond what is the usual!

A movement that profoundly changed the way OPM personnel viewed small businesses—and the way products & services are acquired.



Barriers Facing Minority & Women-Owned Businesses

1. Negative Views
2. Ltd Access to Critical Info & Biz Networks
3. Ltd Access to Capital
4. Unclear Contract Terms
5. Difficulty Obtaining Part Performance
6. Difficulty Obtaining Bonding/Security Clearance
7. Contractor's False Claims M/WBE



FINTECH

Approach to Reducing Barriers

FinTech covers digital innovations and technology-enabled business model innovations in the financial sector.

Such innovations can disrupt existing industry structures and blur industry boundaries, facilitate strategic disintermediation, revolutionize how existing firms create and deliver products and services, provide new gateways for entrepreneurship, democratize access to financial services.

OSDBU

Contact Info:

Office of Small & Disadvantage Business Utilization

1900 E Street, NW

Rm. 1313A

Washington, DC 20415

202-606-2083 – office

small.business@opm.gov

Social Security Administration (SSA)

Social Security Administration

Small

Business

Best

Practices

Social Security 101



- ✓ Independent Agency (outside of cabinet)
- ✓ Central Office in Baltimore
- ✓ 65,000 employees nationwide
- ✓ 1,250 field offices
- ✓ 169 hearing offices
- ✓ 37 teleservice centers
- ✓ 10 regional offices
- ✓ 8 processing centers
- ✓ 54 State DDS offices
- ✓ Deliver services to US embassies in over 100 countries

SSA Benefits America!

Retirement

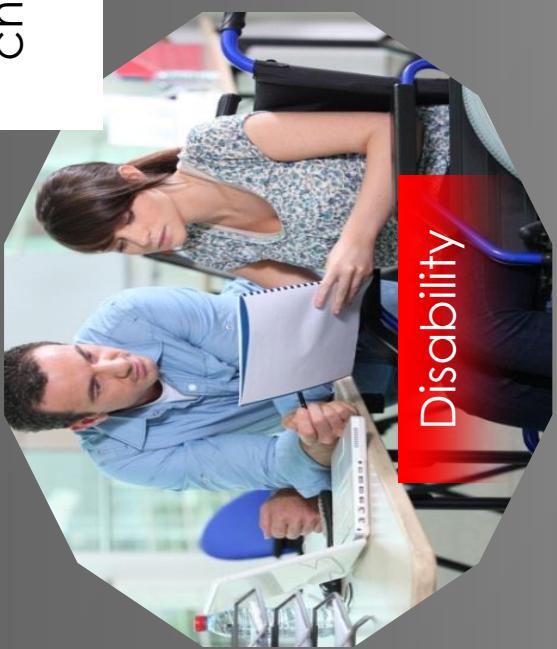


Our mission is to:
Deliver Social Security
Programs that meet the
changing needs of the
public

Survivors



Disability

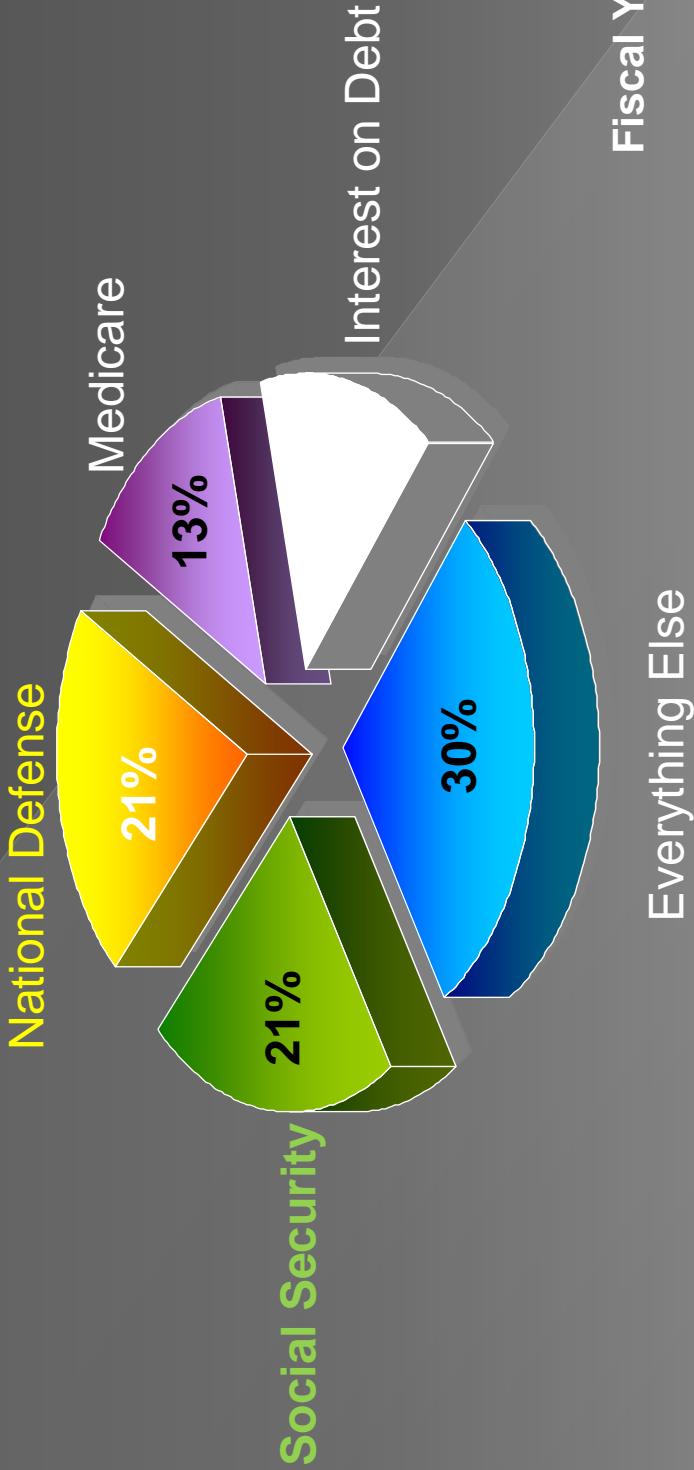


Federal Needs
Based Programs



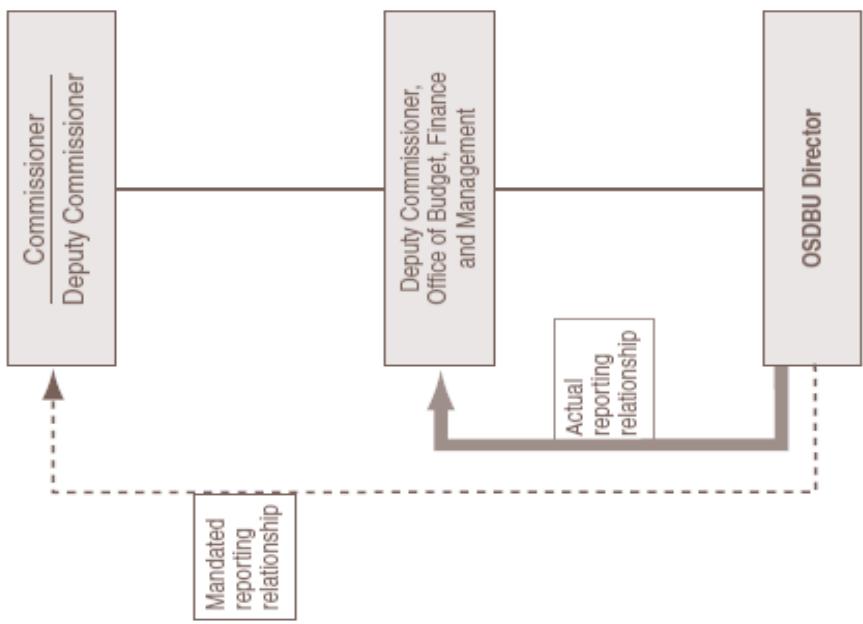
The Importance of Social Security

Total Federal Government Budget Outlays (\$3 trillion)

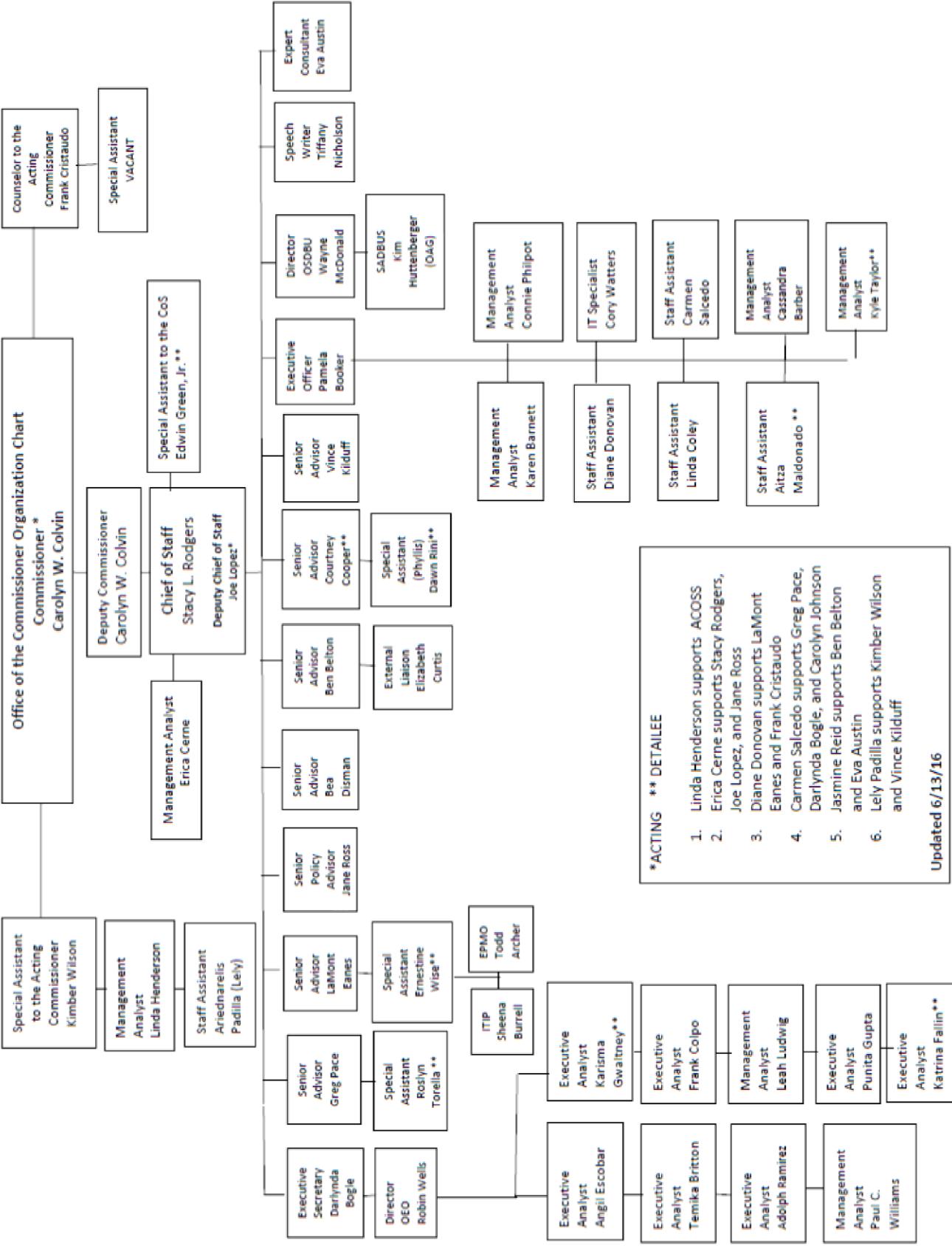


Source: President's Budget, FY 2010, Historical Tables.

Figure 6: OSDBU Director's Reporting Relationship at the Social Security Administration, as of April 2011



Source: GAO.



SSA ORGANIZATIONAL MANUAL

Subchapter SA

OFFICE OF THE COMMISSIONER

I. Mission

The Office of the Commissioner (OC) is directly responsible for all programs administered by SSA; for State-administered programs directed by SSA; and for certain functions with respect to the black lung benefits program. It provides executive leadership to SSA. The Office is responsible for development of policy, administrative and program direction, program interpretation and evaluation, maintenance of relations with news media, research oriented to the study of the problems of economic insecurity in American society; and development of recommendations on methods of advancing social and economic security through social insurance and related programs. The office is responsible for the management of the SSA-wide programs of civil rights and equal opportunity, including the development of SSA-wide civil rights and equal opportunity policies, regulations, and procedures pertaining to the development of sound affirmative employment and equal opportunity programs. Acts as an advocate, within the agency, for the use of designated small business concerns as sources for goods and services as prime contractors and subcontractors when making acquisitions under the Federal acquisition process and to support all the socio-economic contracting programs-in-place under the FAR.

This email is to notify you that your component has been identified to be responsible for the following assignment.

Task Type: FYI - General Information Role: CC

Instructions: NOTE 9-22-15: Please see attached template instructions and excel spreadsheet. Thank you Please see the attached OSDBU FY 2016 Acquisition Forecast template with instructions and guidance for developing your component's forecast for contracting opportunities. Please contact Wayne McDonald if you have any questions.

Other Assignees: Assignment Set 1 - Required Action

Assignee Name	Role	Task Type	Due Date	Time	Instructions
DCLCA Controls	TO	Required Action	10/30/2015	None	NOTE 9-22-15: Please see attached template instructions and excel spreadsheet. Thank you Please see the attached OSDBU FY 2016 Acquisition Forecast template with instructions and guidance for developing your component's forecast for contracting opportunities. Please contact Wayne McDonald if you have any questions.
OCSO Controls	TO	Required Action	10/30/2015	None	NOTE 9-22-15: Please see attached template instructions and excel spreadsheet. Thank you Please see the attached OSDBU FY 2016 Acquisition Forecast template with instructions and guidance for developing your component's forecast for contracting opportunities. Please contact Wayne McDonald if you have any questions.
OIG Controls	TO	Required Action	10/30/2015	None	NOTE 9-22-15: Please see attached template instructions and excel spreadsheet. Thank you Please see the attached OSDBU FY 2016 Acquisition Forecast template with instructions and guidance for developing your component's forecast for contracting opportunities. Please contact Wayne McDonald if you have any questions.
DCBFQM Controls	TO	Required Action	10/30/2015	None	NOTE 9-22-15: Please see attached template instructions and excel spreadsheet. Thank you Please see the attached OSDBU FY 2016 Acquisition Forecast template with instructions and guidance for developing your component's forecast for contracting opportunities. Please contact Wayne McDonald if you have any questions.
DCO Controls	TO	Required Action	10/30/2015	None	NOTE 9-22-15: Please see attached template instructions and excel spreadsheet. Thank you Please see the attached OSDBU FY 2016 Acquisition Forecast template with instructions and guidance for developing your component's forecast for





SOCIAL SECURITY

MEMORANDUM

Date: September 23, 2015

To: Office of Acquisition and Grants' (OAG) Staff

From: Allyson Y. Stokes *Allison Y. Stokes*, Director, Office of Acquisition Support

Subject: Flash Notice (FN) 19_15-01, Small Business Review Process Revisions

Purpose

This FN implements a new Small Business Set-Aside Review policy for contracting staff.

Background

On September 27, 2010, the President signed Public Law 111-240, the Small Business Jobs Act of 2010. The legislation contains a number of changes to federal procurement policy intended to promote the effective utilization of small businesses in government contracting. Section 1331 of the Jobs Act established guidance under which agencies may set aside part or parts of a multiple award contract for small business and; notwithstanding the fair opportunity requirements, set aside orders placed against multiple award contracts for small businesses.

New Policy

Effective October 1, 2015 the Small Business Set-Aside Review process is revised to eliminate “informational” reviews of delivery or task orders against agency indefinite-delivery indefinite-quantity contracts, agency-established BPA calls, and modifications to existing contracts and BPAs. Bundling reviews are performed (as applicable) when these contracts are awarded, thereby making a bundling review unnecessary for each call, delivery order or in-scope modification.

The Office of Small and Disadvantaged Business Utilization (OSDBU) and procurement center

Refer To: S1QC5



Information Management and Research

READ ME FIRST**Lists****Libraries**

Type	Name	Modified	E-Mail Subject	Vendor Expiration
④ E-Mail Content	All Site Content	2020 Telecom - Capabilities Statement - Systems Operation Support, LAN & WAN Engineering Support, Helpdesk Sup		
④ E-Mail Subject	22nd Century Van Lines--Moving and Transportation Contractor	(3)		
④ E-Mail Subject	3T Federal Solutions-Capability Statement-Information Technology, Maintenance, Machinery	(2)		
④ E-Mail Subject	4Core Technology Group, Inc.- Information Assurance , Cyber Security Services and Information Technology	(2)		
④ E-Mail Subject	Accelerera Solutions, Inc-Cloud,Virtualization, Mobility, Cyber-Security, VMware, Citrix, Microsoft SCCM, Azure	(2)		
④ E-Mail Subject	Access Products, Inc.--Toner source--Printer Supplies	(1)		
④ E-Mail Subject	AEI International, System Integration, Website and Mobile Development, Software Development, Computer Hardwar			
④ E-Mail Subject	AGF Enterprise LLC - E Learning Capabilities - Employee Training and Development	(3)		
④ E-Mail Subject	AGF Enterprise LLC - Capability Statement - Employee Training and Development, Employee Training Assessments			
④ E-Mail Subject	All Filters LLC - Filtration Supplier	(6)		
④ E-Mail Subject	All Point Logistics, Software Hardware Value Added Reseller	(2)		
④ E-Mail Subject	AlphaTech Systems re: Modernization - SST/DDS Big Data Analytics, Agile/DevOPS, Angular/Node.js/APIs/Microser			
④ E-Mail Subject	ANALYTICA - Capabilities Statement - Data Management, Information Management, Systems and Software Engineeri			
④ E-Mail Subject	Aneukor -- IT Networking & Financial Solutions	(4)		
④ E-Mail Subject	Aperian Global - Capability Statement & Vendor Repository Registration - Consulting/Training/Web Tools	(2)		
④ E-Mail Subject	Aquent LLC-Worldclass budget stretching solution - Digital Communication, Marketing, Web Design	(3)		
④ E-Mail Subject	Ashland Industrial Services Capability Statement Facilities Maintenance and Training	(2)		
④ E-Mail Subject	Avista Realtime systems--automation engineering--integration	(4)		
④ E-Mail Subject	AXIOM CORPORATION:FISCAL--IT Services/Health IT/Training	(8)		
④ E-Mail Subject	BahFed Corp- IT supplies, Office supplies, IT services			

Search this site...

?



cybersecurity

Everything SharePoint Non-SharePoint Regional Search Central Office Policy Net
 SSA Web

Showing results for: <http://sharepoint.bassa.gov/dcs/STS/VendorInformation> - Didn't find what you're looking for? Click here.
 Preference for results in English ▾

Result type

- Email
- PDF
- Word

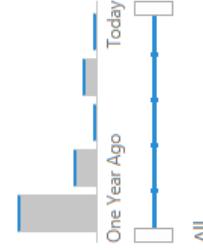
Author

- System Account
- "^VendorRepository" <Ve...>
- "^SmallBusiness" <SmallB...
- Icanali
- 49003
- [SHOW MORE](#)

FedCMS-Capabilities

- [FedCMS-Capabilities](#)
www.fedcms.com phone: 202.681.7115 fax: 202.318.7628 info@fedcms.com
FedCMS Products and Accompanying Services ... Custom Data Encryption Platform and Libraries ...
<sharepoint.bassa.gov/.../FedCMS-Capabilities.pdf>

Modified date



- [Palmetto_Camera_Products_Capability_Statement](#)
Products Request inclusion to vendor database for video surveillance and
cybersecurity ... for video surveillance and **cybersecurity** Thread-Topic: Palmetto Camera Products Request ...
sharepoint.bassa.gov/.../Palmetto_Camera_Products_Capability_State.pdf
- [Palmetto Camera Products Request inclusion to vendor ...](#)
I would like to be included in your vendor database ... The services I offer are as follows: 1. Vulnerability and penetration testing ... The software allows you to evaluate your security ...
<sharepoint.bassa.gov/.../Palmetto Camera Products Request inclusio...>

- [FedCMS - Doing Business With SSA - Cybersecurity Case...](#)
To whom it may concern: My name is Luigi "Gigi" Canali and I am the business development ... to apply our expertise in **Cybersecurity**, Case Management, and Content Management to SSA ...
<sharepoint.bassa.gov/.../FedCMS - Doing Business With SSA - Cyber...>

Freedom of Information Act (FOIA)

OAG HOME

Recent SSA Headquarters Contracting History

This is a listing of awards made by the Office of Acquisition and Grants, the contracting office for the Social Security Administration. This does not include modifications to awards and call orders against blanket purchase agreements.

The list shows all awards with completion dates of 6 months ago or less. "Completion date" means the period of performance ending date, or the scheduled delivery date, or if neither of those apply, the award date.

Listing Date: Monday, July 06, 2015 5:46:06 AM

To get the list, you can do one of the following methods:

Get Complete Listing: [HTML](#)

Download Datasets: [CSV](#) - [XML](#) - [JSON](#)

Select any alphabetical tab to get the list , the list is alphabetical by
as it appears on the award document.

[Contractor Name](#) or [Description](#)

- A / B / C / D / E / F / G / H / I / J / K
L / M / N / O / P / Q / R / S / T / U / V
W / X / Y / Z

Search by name
description or
contract number



Enter your search criteria:

Enter at least two characters to search/find a matching contractor's name:

Enter at least two characters to search/find a matching award's description:

Get matching Award's Description

Enter at least four characters to search/find a matching contract number:

Get matching Contract Number

Contractor List -- Contractor's Name Contains 'FREE' -- Total Count: 12

Contractor (*=Small Business)	Contract Number	Description	Award Type	Award Date	Obligation Amount	Completion Date
BARRIERS FREE CONSULTING, INC. *	SS09-13-40018/00	VERBATIM HEARING RECORDINGS - SOCIAL SECURITY ADMINISTRATION OFFICE OF DISABILITY ADJUDICATION REVIEW RG09	BPA	11/27/2012	\$0	11/30/2015
BARRIERS FREE CONSULTING, INC. *	SS02-11-40140/00	Verbatim Hearing Recordings (VHR) Blanket Purchase Agreement (BPA) for the Office of Disability Adjudication and Review ODAR	BPA	02/08/2011	\$0	12/31/2015

Search result matching the word “free”

Example of Using Quick Search Function in GSA eLibrary

The screenshot shows the GSA eLibrary homepage with the URL <http://www.gsaelibrary.GSA.gov/eLibMain/ElibMainUserAreaAdvantage&ref=esM7P0UwReH4U-D7DoxNg> in the address bar. The page title is "GSA eLibrary". The main content area features a search bar with the placeholder "enter Keywords, Contract Number, Contractor Name, Schedule Item, SINN / KINN / MAUCS". Below the search bar are sections for "Category Guide", "Winter Supplies & Services", and "Disaster Relief". To the right, there are sections for "Introducing the PROFESSIONAL SERVICES SCHEDULE (PSS)", "Get Quotes", "Additional Information", "State and Local Governments", "Technology Contracts", "Schedule Contracts", "Quick Search", and "Help". A sidebar on the left lists navigation links: File, Edit, View, Favorites, Tools, Help, Home - Office of Acquisition, Suggested Site, WDOUG User's Guide, and Welcome to GSA eLibrary. A "Web Slice Gallery" link is also present.

Introducing the PROFESSIONAL SERVICES SCHEDULE (PSS) Effective September 30, 2015, the MOBIS (§74), AIMs (§41), FABs (§20), Language (7381), PES (§71) and Environmental (§99) schedules will no longer be available as individual MAS programs. All of the services covered under these schedules and all of the existing contractors will be available under the new PROFESSIONAL SERVICES SCHEDULE (PSS), effective October 1, 2015. Additional information pertaining to the Professional Services Schedule (PSS) program can be found on the [Interact - Professional Services Category Community](#), and from the [GSA Professional Services Schedule](#) page.

Get Quotes
GSA eBuy is an easy-to-use electronic Request for Quotation (RFQ) system designed to facilitate the request for submission of quotations. With eBuy, getting quotes is just a click away! [go to eBuy >>](#)

Additional Information

- Customers
 - Training Opportunities
 - FDS-NG
 - EPLS
 - GSA Strategic Sourcing BPA's
 - Acquisition Gateway
- Contractors
 - FDS-NG Sales Order
 - Vendor Support (VSC)

State and Local Governments

Technology Contracts

Schedule Contracts

Quick Search

Help

Category Guide

Winter Supplies & Services

- Disaster Relief
- Hospitality, Cleaning, & Chemicals
- Laboratory, Scientific, & Medical
- Office Solutions
- Security Solutions
- Tools, Hardware, & Machinery
- Vehicles & Watercraft
- Building & Industrial
- Furniture & Furnishings
- IT Solutions & Electronics
- Law Enforcement, Fire, & Security
- Recreation & Apparel
- Services
- Travel & Transportation Solutions
- Wildland Fire & Equipment

Disaster Recovery Purchasing

Cooperative Purchasing

Participating Vendors

Emergency Purchases

Disaster Recovery Purchasing

News...

Introducing the PROFESSIONAL SERVICES SCHEDULE (PSS) Effective September 30, 2015, the MOBIS (§74), AIMs (§41), FABs (§20), Language (7381), PES (§71) and Environmental (§99) schedules will no longer be available as individual MAS programs. All of the services covered under these schedules and all of the existing contractors will be available under the new PROFESSIONAL SERVICES SCHEDULE (PSS), effective October 1, 2015. Additional information pertaining to the Professional Services Schedule (PSS) program can be found on the [Interact - Professional Services Category Community](#), and from the [GSA Professional Services Schedule](#) page.

Get Quotes
GSA eBuy is an easy-to-use electronic Request for Quotation (RFQ) system designed to facilitate the request for submission of quotations. With eBuy, getting quotes is just a click away! [go to eBuy >>](#)

WARNING *** This is a U.S. General Services Administration computer system that is "FOR OFFICIAL USE ONLY". This system is subject to monitoring. Therefore, no expectation of privacy is to be assumed. Individuals found performing unauthorized activities are subject to disciplinary action including criminal prosecution. [Privacy and Security](#)

Example of Schedule Summary Page

The screenshot shows a web browser displaying the GSA eLibrary Schedule Summary page for Office Products. The URL in the address bar is <http://www.gsa-eLibrary.gsa.gov/ElibMain/scheduleSummary.dox?sessionid=D42D073C0649C2C6151D8485D212>. The page title is "GSA eLibrary Schedule Sum...".

The main content area is titled "OFFICE PRODUCTS/SUPPLIES AND NEW PRODUCTS/TECHNOLOGY" and includes the following text: "Includes Videotapes, Audiotapes, Tape Cartridges, Diskettes/Optical Disks, Disk Packs, Disk Cartridges, Anti-Glare Screens, Cleaning Equipment & Supplies, Ergonomic Devices, Next Day Desktop Delivery of Office Supplies, and Restroom Products such as Roll Toilet Tissue Dispensers, Toilet Tissue, Paper Towels, Toilet Seat Covers, Facial Tissues, and Soaps for Restroom Dispensers."

On the left sidebar, there are links for "Schedule Summaries", "eLibrary", "GSA Federal Acquisition Service", and "Help".

In the center, there are sections for "Vendors" (with a link to "Click here to view the current solicitation on FedBizOpps"), "GSA Contracts Online", "Federal Buyers...", and "View Contract Clauses".

A search bar at the top right contains "Search: _____" and a "Go" button.

The main content area has a "Category" section with a dropdown menu showing "75 Category list: 75 200" and a "Go" button. Below this is a "Description" section with a link "► Download Contractors [Excel]".

The "Description" section contains detailed text about office products, mentioning items like pens, pencils, markers, paper, binders, tape, envelopes, shredders, helical-scan, longitudinal video tapes, video cassettes, disk packs, disk cartridges, anti-glare/anti-radiation screens (VDT), ergonomic products (wrist and foot rests), cleaning supplies (head cleaners, disk drive cleaners, monitor cleaners, toner wipes, minivacuums, etc.), optical disks, CD ROMs, physical storage, security, protective and related APP supplies, and toner cartridges. It also discusses toner cartridge offers, arrangements for empty toner cartridges, and the determination of items to be essentially the same as those available under the AbilityOne Program.

At the bottom right, there is a "Sub-Categories" section with links: "Appliances (office)", "Binding and Filing", "Business Machines (calculators, copier/fax supplies, etc.)", and "Calendars and Personal Organizers".

Search in Document for Schedule SIN Number

The screenshot shows a PDF document titled "SOLICITATION DOCUMENT FOR 2018-BU-050001-B.pdf - Adobe Acrobat Pro". The search bar at the top right contains the text "75 200". Below the search bar, the results are displayed in a list. The first result is highlighted in blue and reads "75 200 --- OFFICE PRODUCTS/SUPPLIES". The text of the document is as follows:

The offering of office products/supplies and services listed in the firm's commercial office supply catalog. Offerors may offer their entire commercial catalog, or may offer a select, limited line of office products. Office products include, but are not limited to items such as: pens, pencils, markers, xerographic paper, printer paper, fax paper, binders, tape, envelopes, shredders, helical-scan, longitudinally oriented video tapes, video cassettes, reel to reel audio tapes, blank endless loop audio cartridge tapes, magnetic tape audio recording cassette, computer tape, reel, cartridge, cassette, diskettes, disk packs, disk cartridges, anti-glare/anti-radiation screens (VDT), ergonomic products (wrist and foot rests), cleaning equipment and supplies (head cleaners, disk drive cleaners, monitor cleaners, toner wipes, minivacuums, etc.) optical disks, CD ROMS, physical storage, security, protective and related ADP supplies, and toner cartridges. Toner cartridge offerors must provide arrangements for empty toner cartridges to be returned from customers. This may include prepaid shipping labels in the products packaging and or rebates. EXCLUSIONS: All products which have been determined to be essentially the same as items available under the AbilityOne Program (Formerly JWOD). Items which do not comply with the requirements set forth in Executive Order 13423 and Items which are not in compliance with the Trade Agreements Act. Firms offering their entire commercial catalog are only authorized to distribute this catalog to our customers. Any other catalogs cannot be used, substituted, or distributed with the GSA contract number printed on it, to GSA customers or other federal agencies.

Sales: \$422,954,373

Carroll, Daniel - Date: 7/14/2018 10:20 AM

Page: 23 of 23

NAICS for Paper is 322230

SOLICITATION DOCUMENT FOR 2PVB-BU-050001-B.pdf - Adobe Acrobat Pro

File Edit View Window Help

Create ▾ 23 / 96 Find Set Aside: No FSC/PSC Code: 7510 Maximum Order : \$150,000

Customize ▾ Tools Sign Comment

Find 75 200 Previous Next Replace with

empty toner cartridges to be returned from customers. This may include prepaid shipping labels in the products packaging and/or rebates. EXCLUSIONS: All products which have been determined to be essentially the same as items available under the AbilityOne Program (Formerly JWOD). Items which do not comply with the requirements set forth in Executive Order 13423 and Items which are not in compliance with the Trade Agreements Act. Firms offering their entire commercial catalog are only authorized to distribute this catalog to our customers. Any other catalogs cannot be used, substituted, or distributed with the GSA contract number printed on it, to GSA customers or other federal agencies.

Sales: \$422,954,373

Sales Period: Oct 1, 2014 to Sep 30, 2015

Cooperative Purchasing: No

Set Aside: No

FSC/PSC Code : 7510

Maximum Order : \$150,000

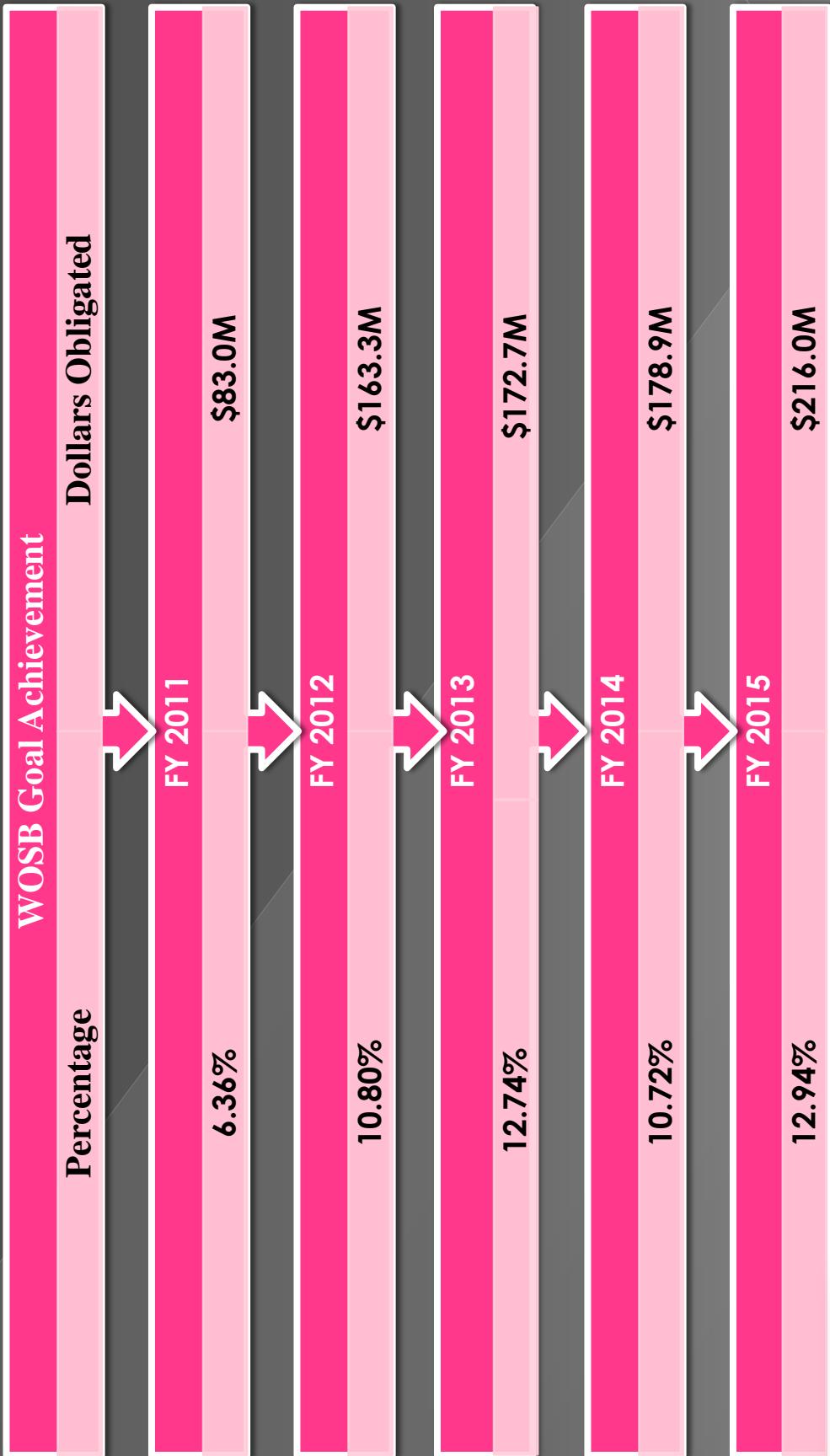
NAICS

Number	Description	Business Size
322230	Stationery Product Manufacturing	500 employees
325992	Photographic Film, Paper, Plate and Chemical Manufacturing	500 employees
333318	Other Commercial and Service Industry Machinery Manufacturing	1000 employees
339940	Office Supplies (except Paper) Manufacturing	500 employees

OTHER BEST PRACTICES

- ▶ Monthly Vendor Outreach Sessions and Outreach via Webinars
- ▶ Bi-Weekly Staff Meetings with Office of the Commissioner
- ▶ Quarterly Dashboard Report of Small Business Goal Performance to Senior Executives
- ▶ Quarterly Training for Contracting Officers and Contracting Officer Representatives
- ▶ Annual Small Business Procurement Conference
- ▶ 15 External Outreach Events in the Washington/Baltimore Metropolitan Area

Social Security Administration Women-Owned Small Business Goal Performance



Year	Scorecard Grade	Scorecard Percentage
FY 2013	A	101.33%
FY 2014	A	112.09%
FY 2015	A	114.05%
FY 2016	A*	114.50%

*Projected, not officially recognized by the U.S. Small Business Administration

Contact Information

Wayne McDonald
(410) 965-7467

OR smallbusiness@ssa.gov
<https://www.ssa.gov/agency/osdbu/>

Social Security Administration
6401 Security Blvd.
Baltimore, Maryland 21244
FAX: (410) 965-2965

Department of Energy (DOE)

Office of Small & Disadvantaged Business Utilization

Paul E. Ross
Acquisition Specialist

August 30, 2016
Department of Energy
Best Practices Presentation to SBPAC



U.S. DEPARTMENT OF
ENERGY

DOE's Mission

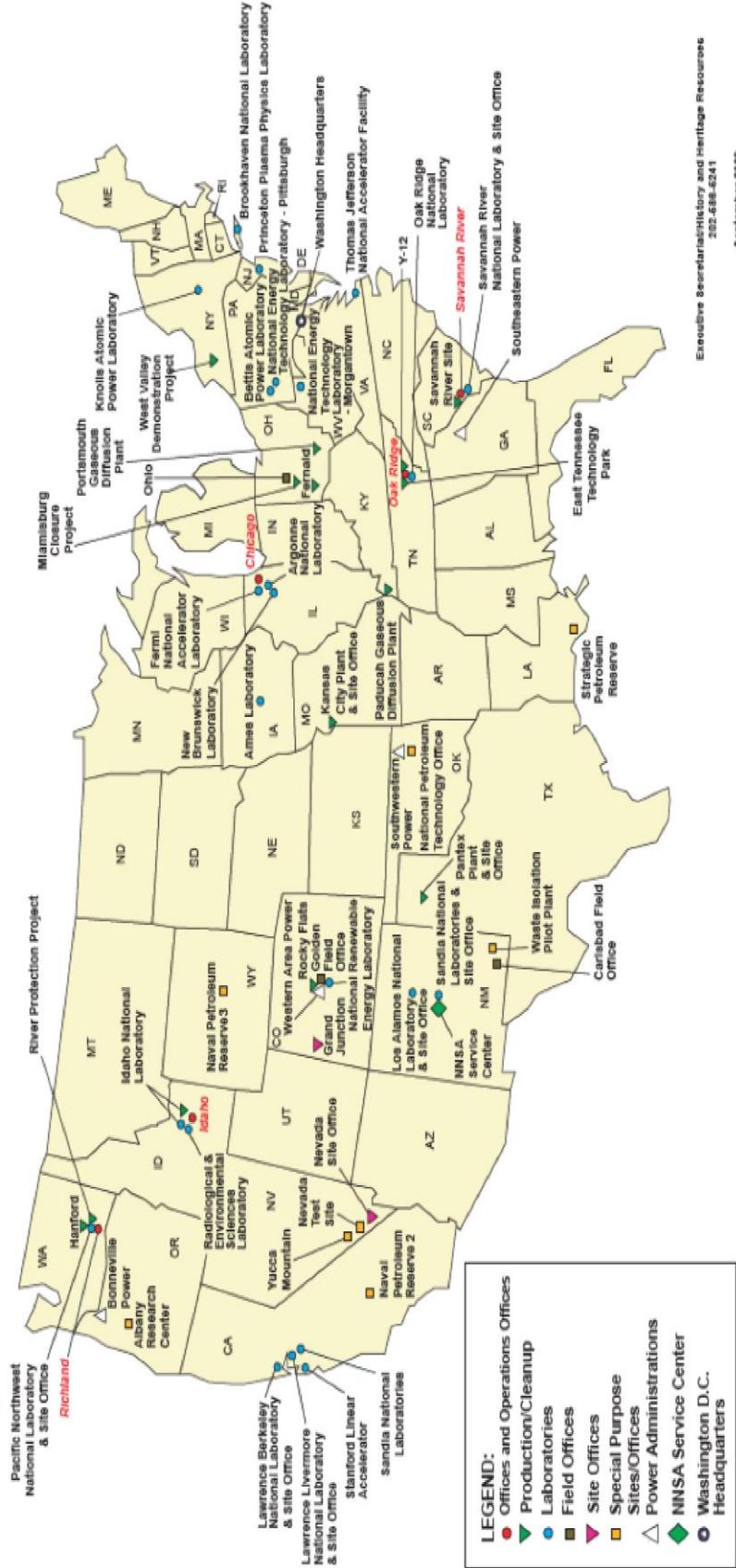
- **Energy Security** – Catalyze the timely, material and efficient transformation of the nation's energy system and secure U.S. leadership in clean energy technologies).
- **Nuclear Safety and Security** – Enhance nuclear security through defense nonproliferation and environmental efforts.
- **Management and Operational Excellence** – Establish an operational and adaptable framework that combines the best wisdom of all Department stakeholders to maximize mission success
- **Environmental Responsibility** – Stop or reverse environmental damage caused by our legacy of nuclear warhead production.
- **Science and Innovation** – Maintain a vibrant U.S. effort in science and engineering as a cornerstone to our economic prosperity with clear leadership in strategic areas.





DOE's Locations

Major DOE Laboratories and Field Facilities



DOE Major Award Focus

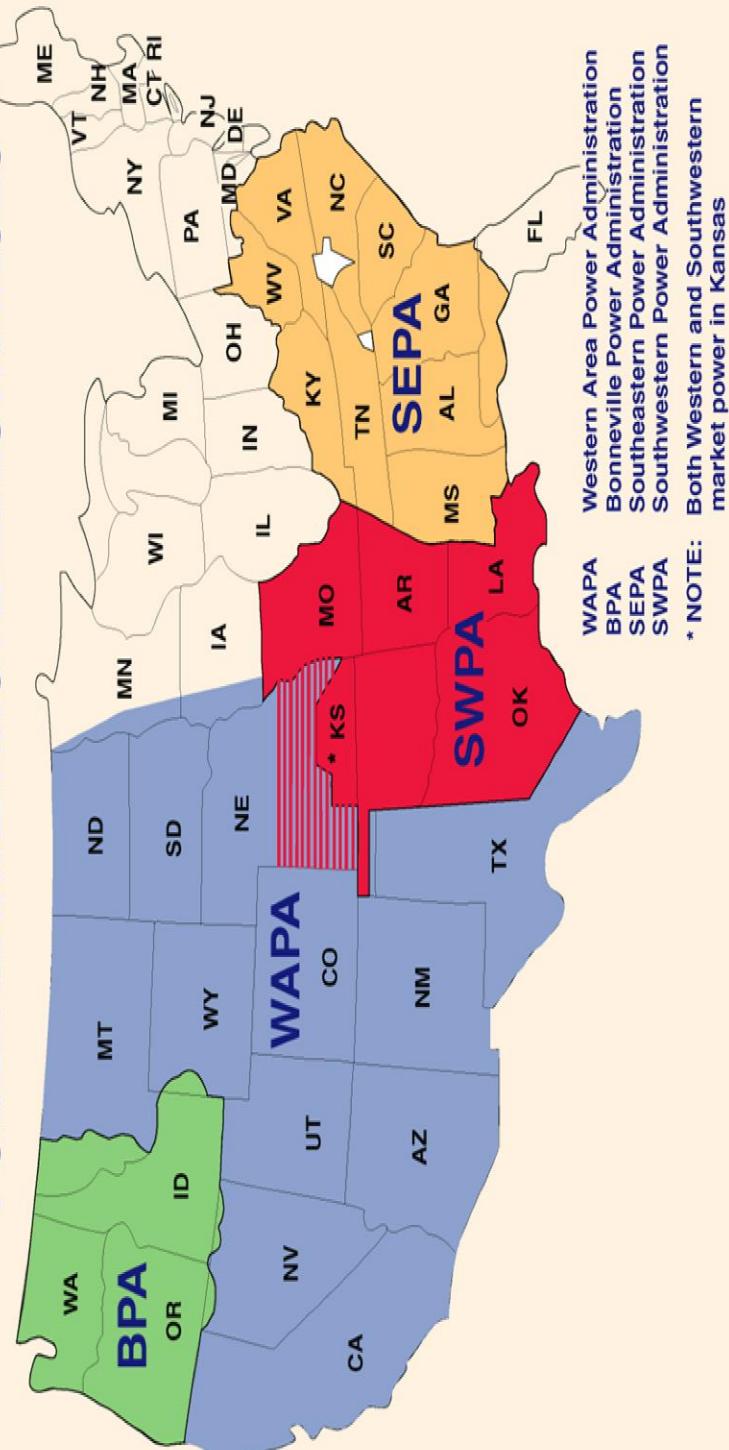
1. The Energy Department Maintains 17 Federally Funded Research & Development Centers (FFRDCs). FAR 35.017.
2. The Department manages a total of 24 Management & Operating Contractors (FAR 17.6 inclusive of FFRDCs), which spend approximately 75%-85% of our procurement base which averages \$24B annually.
3. Therefore DOE's profile is that of a subcontracting agency.



Power Administrations



POWER MARKETING ADMINISTRATIONS



FY 2016 Small Business Goals



FY 2016 Small Business Prime & Subcontracting Goals		
	Prime	Subcontracting
Small Business	6.37%	50.0%
SDB	5.0%	5.0%
WOSB	5.0%	5.0%
SDVOSB	3.0%	3.0%
HUBZone	3.0%	3.0%



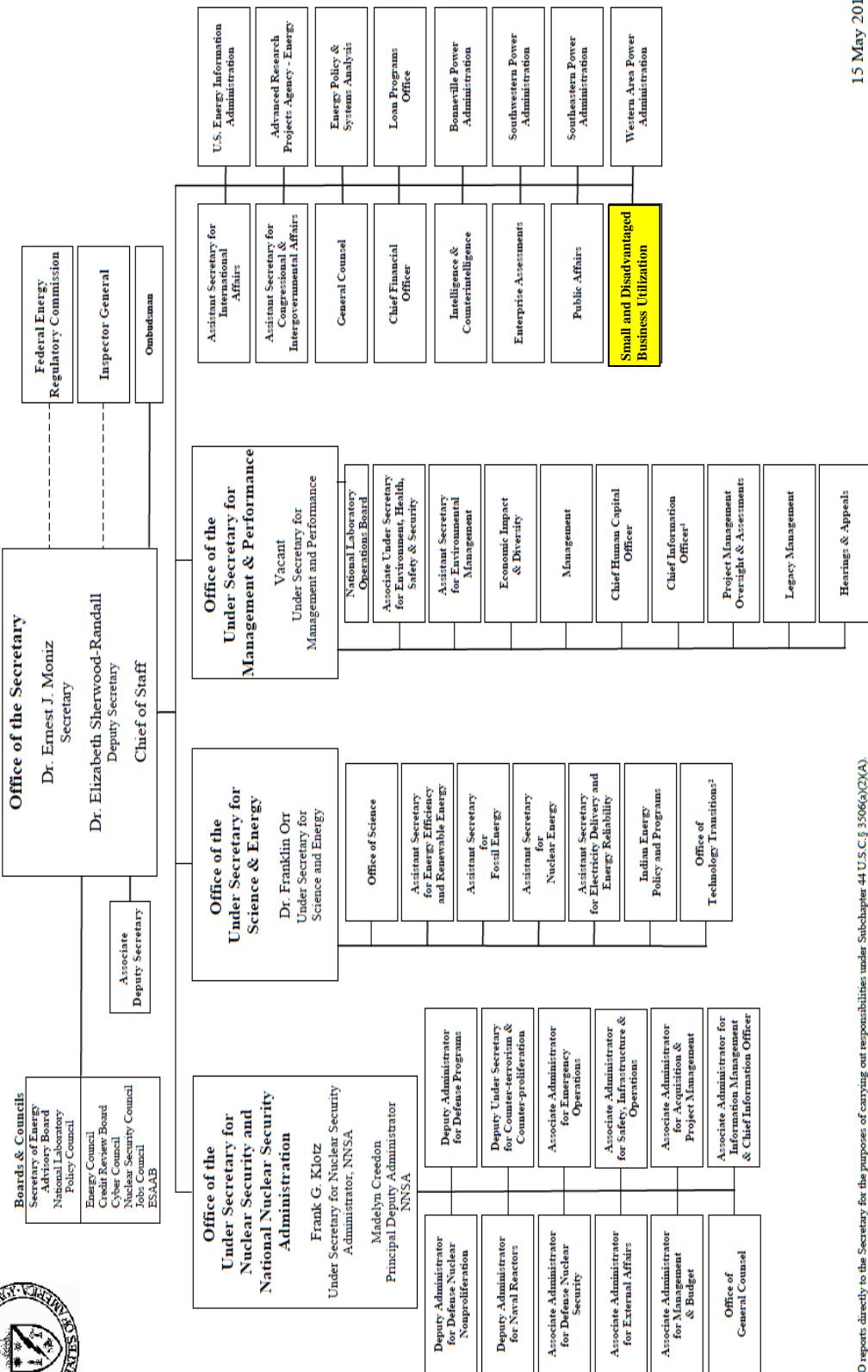
DOE Small Business Best Practices

1. The OSDBU Director reports directly to the Office of the Secretary of Energy (Better Participation/Support Mission/Funding).
2. Annual Small Business Awards Program.
3. DOE Secretary attended and addressed 15th Annual DOE Small Business Forum & Expo
4. Oak Ridge Institute for Science and Energy (ORISE) Impact on Small Business Review Form Reviews – ORISE.
5. Dollars obligated - Conversions of Large Business Awards into Small Business Awards.
6. Automated 4220 Small Business Review Form.
7. Automated Small Business Goaling Process.
8. How To Do Business with DOE.
9. Small Business First Policy updates.
10. Aligned OSDBU staff with the Department's undersecretary offices and hire former 1102s.

OSDBU and Authority



DEPARTMENT OF ENERGY



¹ The CIO reports directly to the Secretary for the purposes of carrying out responsibilities under Subchapter 44 U.S.C. § 3056(g)(2)(A).



FY 2015 Annual Small Business Awards Program

Ten awards recognize outstanding achievements of individuals and organizations within the Department's prime and subcontracting activities.

Seven awards distinguish the exceptional performance of the Department of Energy's small business prime and subcontractors.

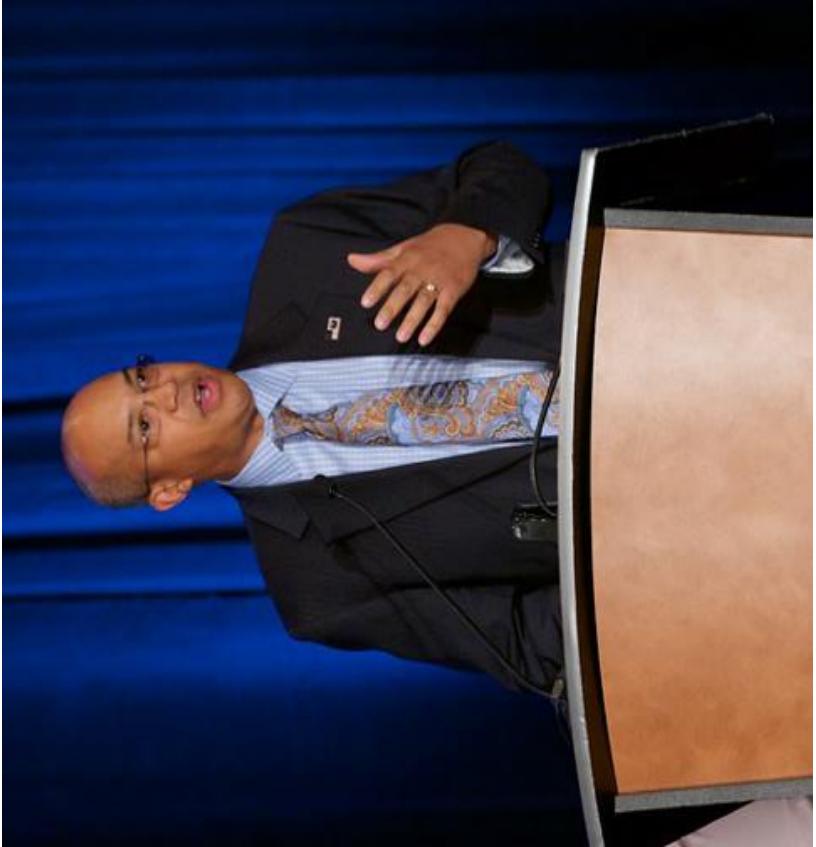
1. The Federal Small Business Program Manager of the Year (Special Act Award),
 2. The Federal Procurement Director of the Year (Special Act Award),
 3. Federal Small Business Achievement of Year (with a Facility Management Contractor Program Office),
 4. The Federal Small Business Achievement of Year (non-Facility Management Contractor Program Office),
 5. Facility Management Contractor Small Business Program Manager of the Year,
 6. Facility Management Contractor Procurement Director of the Year,
 7. The Facility Management Contractor Small Business Achievement of the Year,
 8. The DOE Laboratory Director of the Year,
 9. The Mentor of the Year, and
 10. The Protégé of the Year.
1. The Woman Owned Small Business of the Year,
 2. The 8(a) Small Disadvantaged Business of the Year,
 3. The HUBZone Small Business of the Year,
 4. The Service Disabled Veteran Owned Small Business of the Year,
 5. The SBIR/STTR Small Business of the Year,
 6. The Small Business of the Year, and
 7. OSDBU Director's Excellence Award.



Secretary Moniz Provided Welcome Remarks First Secretary to deliver remarks since 2008

Secretary Moniz Address 15th
Annual Small Business Forum &
Expo

Opening Ceremony 15th Annual Small
Business Forum & Expo in Atlanta,
Georgia on May 24, 2016



THANK YOU!

Federal Office of Small and Disadvantaged Businesses Utilization (OSDBU) Directors Panel





Impact on Small Business Review Form Reviews - Oak Ridge Institute for Science and Energy (ORISE)

ORISE (TCV \$450M) Large Business:

- Oak Ridge Associated Universities (ORAU) self performed work that was later awarded to Project Enhancement Corporation (PEC - a small business) that was competed through the NNSA TEPS BPAs as a set-aside for Emergency Preparedness and Nuclear Forensics scope (\$66.9M/5 yrs.)
- Boston Government Services Training Assessment Development (a small business 8(a) company) was awarded (\$2.2M for 5 yrs.) contract.
- AWD Management Services, Support Services, 8(a) WOSB (\$214K for 4 yrs.)



Dollars Obligated - Conversions of Prime Large Business Awards into Prime Small Business Awards

Prime Awards to Large Business (LB)

- Hewlett Packard Company AFS-2-22353-01 Prime Award \$12M.

- DLT \$22M Prime Award.

Conversion of LB to Small Business (SB)

- Holman's USA Prime Award \$11.2M.
- Mythics (Oracle) \$19.9M Prime Award.
- Carahsoft Technologies \$68M (5 yrs.) Prime Award.
- FEMP IDIQ multiple awards (Two awards are reserved for small businesses and small business participation plans will be developed as well as subcontracting plans for LB's).



Dollars Obligated - Conversions of Prime Large Business Awards into Prime Small Business Awards Cont.

Prime Awards to Large Business (LB)

- Energy Sector Planning and Analysis Services (ESPA) Contractor Booz Allen Hamilton Inc. large Business.
- Project Execution and Integration (PEI) support KeyLogic Systems Inc. small business.
- Program and performance Management services (PPM) Leonardo Technologies small business.

Conversion of LB to Small Business (SB)

- These three awards were combined during the solicitation process and advertised as one award known as Mission Execution Strategic Analysis (MESA). The award was to a small business. The award winner was KeyLogic Systems Inc. a small business.



Dollars Obligated - Conversions of SubK Large Business Awards into SubK Small Business Awards

SubK Awards to Large Business (LB)

- SCI Consulting Services SubK Award \$7.4M total value of \$18.6M.

Conversion of LB to Small Business (SB)

- Information International Associates (IIA), a small, women-owned business SubK Award BOA/5-year term \$24M.
- Navigant Appliance Standard (NAS) est. \$100M. A prime LB award.
- NAS 30% SB achievement SubK goal in increments- First year – 18%, second 25% and third, 30%.



Automated Small Business Review Form (DOE F 4220.2, Small Business Review Form)

1. Allows SB Forms to be electronically routed.
2. The OSDBU review will be completed within ten (10) business days upon receipt of a complete acquisition package.
3. OSDBU reviews all proposed acquisitions that are over \$3 million and not set aside for small business (working to reduce OSDBU review threshold).
4. Records retain for review and reporting functionality/transparency.
5. Recommendations for small business participation as subcontractors, Mentor-Protégé agreement, the right to pull out work for small business prime contracting opportunities in the future.



Automated Small Business Goaling Process

1. Two training modules.
2. Goal 44 program offices individually.
3. SBA cross agency priority goals.
4. Allows OSDBU to adjust the projected goal of the program elements.
5. Collaboration with the OCFO.



How To Do Business with DOE

1. Detailed email with overview of DOE
2. Addresses and phone numbers of SBPMs and contractor SBPMs on OSDBU website
3. Links to DOE and other valuable information
 - a) <http://energy.gov/osdbu/acquisition-forecast>
 - b) <http://www.energy.gov/about-national-labs>
 - c) <http://www.energy.gov/>



Small Business First Policy DOE P 547.1 Approved: 12-14-2012

- Key Points:

- Enforces compliance with the Small Business Act.
- Ensures prime contracting opportunities are available to the maximum extent practicable to small business concerns.
- Ensures the formal reporting of market research prior to contract action.
- Ensures accountability via performance expectations.
- Pending Upgrades:
 - Standardize Sources Sought.
 - Reduce OSDBU review threshold from \$3M to \$150K.
 - Update the DOE Small Business Review Form (4220).

SAVE THE DATE

16th Annual DOE Small Business Forum and Expo

May 16-18, 2017

Sheraton at Kansas City Hotel at Crown Center
2345 McGee Street
Kansas City, MO 64108



Point of Contact

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**Department of Homeland Security
(DHS)**

SBPAC Best Practices Presentation

- Date: Tues. June 28, 2016
- Topic: Establishment of Small Business Goals for Agency Components/Bureaus
- Page 1 of 11



SBPAC Best Practices Presentation

- Background:
 - Establishment of Small Business Goals for Agency Components/Bureaus was introduced as a best practice in the Cross-Agency Priority (CAP) Goals in the FY 2013 Federal Budget
- Page 2 of 11



SBPAC Best Practices Presentation

- Work with SBA to establish the department-wide goals with emphasis on the overall small business prime contracting goal and the overall small business subcontracting goal
- Socioeconomic goals are the same for all departments at the prime and subcontracting level (SDB = 5%; WOSB = 5%; SDVOSB = 3%; and HUBZone = 3%)

- Page 3 of 11



Homeland
Security

SBPAC Best Practices Presentation

- Develop a spreadsheet to determine the needed individual component/bureau overall small business prime contracting goal to ensure that goals meet the department-wide goal
 - See the Excel document on Page 5 for an illustration
- Page 4 of 11



Homeland
Security

SBPAC Best Practices Presentation

Small Business Projections for FY 2016 by DHS Component			
Component	Total Dollars (Estimate)	Small Business Goal (%)	Projected Results
HQ OPO	\$ 4,000,000,000	33.50%	\$ 1,340,000,000
USCG	\$ 3,100,000,000	35.50%	\$ 1,100,500,000
CBP	\$ 2,100,000,000	34.00%	\$ 714,000,000
TSA	\$ 1,500,000,000	23.00%	\$ 345,000,000
ICE	\$ 1,500,000,000	37.50%	\$ 562,500,000
FEMA	\$ 900,000,000	31.00%	\$ 279,000,000
USSS	\$ 250,000,000	37.00%	\$ 92,500,000
FLETC	\$ 250,000,000	50.00%	\$ 125,000,000
Total	\$ 13,600,000,000		\$ 4,558,500,000
Note: HQ OPO includes USCIS AND FPS		Projected Results = DHS-wide SB goal =	33.52% 33.50%

FYI:

DHS-wide SB goal = 33.50%

6 components at or above 33.50% (HQ OPO, USCG, CBP, ICE, USSS, and FLETC)

2 components below 33.50% (TSA and FEMA)

■ Page 5 of 11



SBPAC Best Practices Presentation

- Develop a template for each component/bureau with historical data and a “fill-in-the-blank” section for the upcoming fiscal year goals
 - To maintain commitment to the 8(a) program, consider establishing a goal for the 8(a) program as a subset of the overall SDB goal
 - See the Word document on Page 7 for an illustration
- Page 6 of 11

SBPAC Best Practices Presentation

Worksheet for DHS Small Business Goals and Achievements/Component: Secret Service

Category	FY 13 Goals	FY 13 Results	FY 14 Goals	FY 14 Results	FY 15 Goals	FY 15 Results	FY 16 Goals	FY 16 YTD Results	FY 17 Proposed Goals
SB Prime	35.0%	48.2%	35.0%	45.7%	36.0%	44.2%	37.0%	33.0%	
8(a) Prime	4.0%	6.7%	4.0%	8.1%	4.0%	4.2%	4.0%	4.1%	
Non-8(a) SDB Prime	5.0%	12.2%	5.0%	8.0%	5.0%	18.5%	5.0%	7.6%	
Overall SDB Prime	9.0%	18.9%	9.0%	16.1%	9.0%	22.7%	9.0%	11.7%	
HUBZone Prime	3.0%	9.2%	3.0%	9.3%	3.0%	5.0%	3.0%	3.5%	
SDVOSB Prime	3.0%	5.7%	3.0%	9.5%	3.0%	7.9%	3.0%	8.5%	
VOSB Prime	N/A	6.4%	N/A	10.7%	N/A	10.9%	N/A	10.5%	N/A
WOSB Prime	5.0%	15.4%	5.0%	10.3%	5.0%	9.9%	5.0%	6.9%	
SB Sub	45.0%	32.7%	43.0%	40.7%	41.0%	53.4%	41.0%	TBD	
SDB Sub	5.0%	6.1%	5.0%	7.1%	5.0%	10.8%	5.0%	TBD	
HUBZone Sub	3.0%	1.2%	3.0%	1.3%	3.0%	3.2%	3.0%	TBD	
SDVOSB Sub	3.0%	2.2%	3.0%	3.0%	3.0%	5.8%	3.0%	TBD	
WOSB Sub	5.0%	6.3%	5.0%	8.1%	5.0%	13.4%	5.0%	TBD	



SBPAC Best Practices Presentation

- Consider the statutory goals as part of the process
- For example, all components/bureaus can establish a HUBZone goal of 3%
- Develop a straightforward way to show progress on small business goals
- See the Word document on Page 9 for an illustration
- Use the same thought process for subcontracting
 - Page 8 of 11



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SBPAC Best Practices Presentation

DHS FY 2016 Prime Contracting Small Business Goals and Accomplishments

Date: As of 6/15/16 for categories used on the Annual SBA Scorecard

Source: Federal Procurement Data System

Key: If meeting or exceeding a goal, YTD % accomplishment is shown in **green**; if not meeting a goal, YTD % accomplishment is shown in **red**

Category	DHS (all)	HQ OPO	USCG	CBP	TSA	ICE	FEMA	FLETC	USSS
SB Prime Goal	33.5%	33.5%	35.5%	34.0%	23.0%	37.5%	31.0%	50.0%	37.0%
SB Prime Accomplishments	33.2%	30.0%	39.6%	43.1%	20.9%	35.3%	22.3%	65.2%	33.0%
SDB Prime Goal¹	5.0%	8.0%	10.0%	10.0%	5.0%	9.0%	8.0%	18.0%	9.0%
SDB Prime Accomplishments	15.8%	14.4%	17.5%	17.7%	11.0%	18.6%	11.0%	46.3%	11.7%
HUBZone Prime Goal	3.0%	3.0%	3.0%	3.0%	3.0%	3.0%	3.0%	3.0%	3.0%
HUBZone Prime Accomplishments	3.4%	4.3%	4.7%	2.8%	1.1%	1.7%	2.5%	3.2%	3.5%
SDVOSB Prime Goal	3.0%	3.0%	3.0%	3.0%	3.0%	3.0%	3.0%	3.0%	3.0%
SDVOSB Prime Accomplishments	6.3%	8.3%	6.3%	2.7%	3.4%	8.5%	3.0%	10.4%	8.5%
WOSB Prime Goal	5.0%	5.0%	5.0%	5.0%	5.0%	5.0%	6.0%	5.0%	5.0%
WOSB Prime Accomplishments	6.8%	6.7%	4.7%	7.4%	8.3%	7.9%	6.3%	12.6%	6.9%

¹ Includes contracts awarded under the 8(a) program

SBPAC Best Practices Presentation

- Disseminate the component/bureau goals through department senior management
 - Consider a senior management memo near the beginning of the 4th Quarter on goal progress
-
- Page 10 of 11



SBPAC Best Practices Presentation

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