SBA No Fear	Act Data As	Of December	31, 2018
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Complaint Activity	2015	2016	2017	2018	2019
Number of Complaints Filed	38	31	33	37	1
Number of Complaints	38	31	31	37	1
Repeat Filers	0	0	1	0	0

Complaints by Basis Note: Complaints can be filed alleging multiple bases. The sum of the bases may not equal total complaints filed

Deses	2015	2010	2017	2010	2010
Bases	2015	2016	2017	2018	2019
Race	19	12	13	19	1
Color	3	5	8	6	0
Religion	1	1	3	1	0
Reprisal	19	19	25	18	1
Sex	23	8	14	5	1
PDA	1	0	0	0	0
National Origin	7	5	9	9	1
Equal Pay Act	0	0	0	0	0
Age	20	11	18	12	0
Disability	16	15	8	10	0
Genetics	0	0	0	0	0
Non-EEO	0	0	0	0	0

Complaints by Issue

Note: Complaints can be filed alleging multiple bases. The sum of the bases may not equal total complaints filed

Issue	2015	2016	2017	2018	2019
Appointment/Hire	7	5	3	7	1
Assignment of Duties	7	10	13	9	0
Awards	4	0	1	1	0
Conversion to Full Time/Perm Status	0	0	0	0	0
Disciplinary Action-Demotion	0	0	1	0	0
Disciplinary Action-Reprimand	3	3	5	7	0
Disciplinary Action-Suspension	4	3	2	2	0
Disciplinary Action-Removal	0	2	1	1	0
Disciplinary Action-Other	1	1	0	2	0
Duty Hours	0	0	1	0	0
Perf. Eval./Appraisal	9	9	14	8	0
Examination/Test	0	0	0	0	0
Harassment-Non-Sexual	16	17	19	17	1
Harassment-Sexual	2	0	2	1	1
Medical Examination	0	0	0	0	0
Pay Including Overtime	1	3	0	2	0
Promotion/non-Selection	9	9	8	2	0
Reassignment					
Reassignment-Denied	2	1	0	0	0
Reassignment-Directed	1	2	3	3	1
Reasonable Accommodation	2	1	1	2	0
Reinstatement	0	0	0	0	0
Religious Accommodation	0	0	0	0	0
Retirement	0	1	1	0	0
Sex-Stereotyping	0	0	0	0	0
Telework	0	2	0	0	0
Termination	1	2	7	8	1
Terms/Conditions of Employment	4	12	11	10	1
Time and Attendance	2	4	6	3	0
Training	0	1	4	6	0
Other	1	0	0	0	0

Processing Time

Complaint pending during fiscal year	2015	2016	2017	2018	2019
Average number of days in	267.88	260.92	278.24	273.52	266
investigation Average number of days in final	31.57	22	19.5	48.41	24.14
action					
Complaint pending during fiscal year where hearing was requested	2015	2016	2017	2018	2019
Average number of days in investigation	310.92	263.81	272.1	281	0
Average number of days in final action	18.33	24.6	16	13.44	24.14
Complaint pending during fiscal year where hearing was not requested	2015	2016	2017	2018	2019
Average number	224.83	255.78	288.15	257.67	266
of days in	224.05	255.76	200.15	257.07	200
investigation					
	26.5	30	67.75	46.14	0
Average number of days in final	20.5	30	07.75	40.14	U
action					
Complaint	2015	2016	2017	2018	2019
Dismissed by Agency	2013	2010	2017	2010	2015
Total Complaints	0	0	0	6	0
Dismissed by					
Agency					
Average days	0	0	0	121	0
pending prior to					
dismissal					
Complaint	2015	2016	2017	2018	2019
Withdrawn by					
Complainants	0	4	0	2	^
Total Complaints	0	1	0	2	0
withdrawn by					
complainants Total Final Agency	2015	2016	2017	2019	2040
Actions Finding	2015	2016	2017	2018	2019
Discrimination					
Total Number	1	0	0	0	0
Findings			-		-
				-	-
Without Hearing	0	0	0	0	0

Findings of Discrimination Rendered by Basis Note: Complaints can be filed alleging multiple bases

The sum of the bases may not equal total complaints and findings	2015	2016	2017	2018	2019
Total Number Findings	0	0	0	0	0
Race	0	0	0	0	0
Color	0	0	0	0	0
Religion	0	0	0	0	0
Reprisal	0	0	0	0	0
Sex	0	0	0	0	0
PDA	0	0	0	0	0
National Origin	0	0	0	0	0
Equal Pay Act	0	0	0	0	0
Age	0	0	0	0	0
Disability	0	0	0	0	0
Genetics	0	0	0	0	0
Non-EEO	0	0	0	0	0
Findings After Hearing	0	0	0	0	0
Race	0	0	0	0	0
Color	0	0	0	0	0
Religion	0	0	0	0	0
Reprisal	0	0	0	0	0
Sex	0	0	0	0	0
PDA	0	0	0	0	0
National Origin	0	0	0	0	0
Equal Pay Act	0	0	0	0	0
Age	0	0	0	0	0
Disability	0	0	0	0	0
Genetics	0	0	0	0	0
Non-EEO	0	0	0	0	0
Findings Without Hearing	0	0	0	0	0
Race	0	0	0	0	0
Color	0	0	0	0	0
Religion	0	0	0	0	0
Reprisal	0	0	0	0	0
Sex	0	0	0	0	0
PDA	0	0	0	0	0
National Origin	0	0	0	0	0
Equal Pay Act	0	0	0	0	0
Age	0	0	0	0	0
Disability	0	0	0	0	0
Genetics	0	0	0	0	0
Non-EEO	0	0	0	0	0

Findings of Discrimination Rendered by Issue

	2015	2016	2017	2010	2010
Findings of	2015	2016	2017	2018	2019
Discrimination					
Rendered by					
Issue					
Total Number of	0	0	0	0	0
Findings	-	-			-
Appointment/Hire	0	0	0	0	0
Assignment of	0	0	0	0	0
Duties					
Awards	0	0	0	0	0
Conversion to Full	0	0	0	0	0
Time/Perm Status					
Disciplinary	0	0	0	0	0
Action-Demotion					
Disciplinary	0	0	0	0	0
Action-Reprimand					
Disciplinary	0	0	0	0	0
Action-Suspension					
Disciplinary	0	0	0	0	0
Action-Removal					-
Disciplinary	0	0	0	0	0
Action-Other	-				
Duty Hours	0	0	0	0	0
Perf.	0	0	0	0	0
Eval./Appraisal	2			2	
Examination/Test	0	0	0	0	0
Harassment-Non-	0	0	0	0	0
Sexual	0	0	0	0	0
Harassment- Sexual	U	0	0	0	0
Medical	0	0	0	0	0
Examination	0	0	0	0	0
Pay Including	0	0	0	0	0
Overtime	Ũ	Ū	Ū	Ū	Ŭ
Promotion/non-	0	0	0	0	0
Selection	-	-			-
Reassignment					
Reassignment-	0	0	0	0	0
Denied					
Reassignment-	0	0	0	0	0
Directed					
Reasonable	0	0	0	0	0
Accommodation					
Reinstatement	0	0	0	0	0
Retirement	0	0	0	0	0
Sex-Stereotyping	0	0	0	0	0
Telework	0	0	0	0	0
Termination	0	0	0	0	0
Terms/Conditions	0	0	0	0	0
of Employment					
Time and	0	0	0	0	0
Attendance					
Training	0	0	0	0	0
Other	0	0	0	0	0
Findings without					
hearing-					
Appointment/Hire	0	0	0	0	0
Assignment of	0	0	0	0	0
Duties					

Findings of	2015	2016	2017	2018	2019
	2015	2010	2017	2018	2015
Discrimination					
Rendered by					
Issue					
Awards	0	0	0	0	0
Conversion to Full	0	0	0	0	0
Time/Perm Status					
Disciplinary	0	0	0	0	0
Action-Demotion Disciplinary	0	0	0	0	0
Action-Reprimand	0	0	0	0	0
Disciplinary	0	0	0	0	0
Action-Suspension		_	-		-
Disciplinary	0	0	0	0	0
Action-Removal					
Disciplinary	0	0	0	0	0
Action-Other					
Duty Hours	0	0	0	0	0
Perf.	0	0	0	0	0
Eval./Appraisal			-	<u>^</u>	
Examination/Test	0	0	0	0	0
Harassment-Non- Sexual	0	0	0	0	0
Harassment-	0	0	0	0	0
Sexual	0	0	0	0	0
Medical	0	0	0	0	0
Examination	-	-	-		-
Pay Including	0	0	0	0	0
Overtime					
Promotion/non-	0	0	0	0	0
Selection					
Reassignment-	0	0	0	0	0
Denied	0	0		0	
Reassignment- Directed	0	0	0	0	0
Reasonable	0	0	0	0	0
Accommodation	0	0	0	0	0
Reinstatement	0	0	0	0	0
Retirement	0	0	0	0	0
Sex-Stereotyping	0	0	0	0	0
Telework	0	0	0	0	0
Termination	0	0	0	0	0
Terms/Conditions	0	0	0	0	0
of Employment					
Time and	0	0	0	0	0
Attendance		-			
Training	0	0	0	0	0
Other Findings after	0	0	0	0	0
hearing-	U	U	U	U	U
Appointment/Hire					
Findings after	0	0	0	0	0
hearing-Assignment					
of Duties		-			-
Findings after	0	0	0	0	0
hearing-Awards	0	0	0	0	0
Findings after hearing-	U	U	U	U	U
Conversion to Full					
Time/Perm Status					
Disciplinary	0	0	0	0	0
action-Demotion					

Findings of	2015	2016	2017	2018	2019
Discrimination					
Rendered by					
Issue					
Disciplinary	0	0	0	0	0
action-Reprimand	U	0	0	0	U
Disciplinary	0	0	0	0	0
action-Suspension	0	0	0	0	0
Disciplinary	0	0	0	0	0
action-Removal	0	0	0	0	0
Disciplinary	0	0	0	0	0
action-Other	0	Ŭ	Ū	Ū	U U
Duty Hours	0	0	0	0	0
Perf.	0	0	0	0	0
Eval./Appraisal	-	-			
Examination/Test	0	0	0	0	0
Harassment-Non-	0	0	0	0	0
Sexual	-	-			
Harassment-	0	0	0	0	0
Sexual	-	-			-
Medical	0	0	0	0	0
Examination	-				
Pay Including	0	0	0	0	0
Overtime					
Promotion/non-	0	0	0	0	0
Selection					
Reassignment-	0	0	0	0	0
Denied					
Reassignment-	0	0	0	0	0
Directed					
Reasonable	0	0	0	0	0
Accommodation					
Reinstatement	0	0	0	0	0
Retirement	0	0	0	0	0
Sex-Stereotyping	0	0	0	0	0
Telework	0	0	0	0	0
Termination	0	0	0	0	0
Terms/Conditions	0	0	0	0	0
of Employment					
Time and	0	0	0	0	0
Attendance					
Training	0	0	0	0	0
Other	0	0	0	0	0

Pending Complaints Filed in Previous Fiscal Years by Status

Pending Complaints	2015	2016	2017	2018	2019
Total Complaints From previous Fiscal Years	46	52	62	66	86
Number of Complainants	42	49	57	57	78
Number Complaints Pending	2015	2016	2017	2018	2019
Investigation	1	3	3	2	17
ROI issued pending Complainant's action	0	0	0	0	1
Hearing	35	42	49	49	55
Final Agency Action	9	5	5	12	7
Appeal with EEOC Office of Federal Operations	3	4	4	6	6
Complaint Investigations	2015	2016	2017	2018	2019
Pending Complainants where Investigation Exceed Required Time Frames	3	4	6	4	11