

November 15, 2012

The Honorable Jo Ann Emerson
Chairwoman
Subcommittee on Financial Services
and General Government
Committee on Appropriations
U.S. House of Representatives
Washington, DC 20515

Dear Chairwoman Emerson:

In accordance with section 608 of the Consolidated Appropriations Act, 2012, Pub. L. 112-74, Div. C, the U.S. Small Business Administration (SBA) is providing you notice of its intent to reorganize the Office of Capital Access (OCA). This reorganization will address opportunities and challenges facing the SBA, and help the Agency better serve the needs of small businesses.

A summary of the OCA reorganization is as follows:

- With the addition of two new offices, OCA will consist of six offices, each headed by a Career Senior Executive Service Director: (1) Office of Financial Assistance (business loan program policy); (2) Office of Financial Program Operations (business loan servicing and processing centers); (3) Office of Economic Opportunity (OEO) (discussed below); (4) Office of Performance and Systems Management (OPSM) (discussed below); (5) Office of Credit Risk Management (lender oversight); and (6) Office of Surety Guarantees (surety bond guarantee program);
- OCA will establish two Deputy Associate Administrator positions (one Career and one Non-Career), and realign the reporting structure so that the six Career SES Directors of Programs will report to the OCA's Associate Administrator through the Career Deputy;
- The new OEO will be responsible for the planning, coordination, implementation, evaluation, and improvement of the Agency's efforts to enhance the economic well-being of underserved communities. The administration of the Microloan Program, the Community Advantage Pilot Program, Program for Investment in Microentrepreneurs and the Intermediary Lending Pilot Program will be housed under this new office; and,
- The new OPSM will be responsible for facilitating the integration of the various loan guaranty financial and reporting systems throughout SBA's enterprise architecture. In addition, the office will work with SBA's customers to maintain

and further develop the Agency's loan program framework, including performance metrics and benchmarks for the various loan programs.

If you have questions regarding this matter, please contact Mr. Nick Coutsos, Assistant Administrator for Congressional and Legislative Affairs, at (202) 205-6700. We would also be happy to provide you with a detailed briefing on this organizational change.

I appreciate your continued support, and I look forward to working with you to create a more efficient and effective SBA.

With warmest regards,

Karen G. Mills