

<b>WBC SELF-ASSESSMENT OF WEB-BASED ACTIVITIES</b>		<b>Mark "X"</b>
<b>BASIC</b>		
1. Is your WBC accessible to clients via the Internet?		
a. Yes		
b. No		
2. Can clients obtain current information about upcoming events, training, business opportunities, etc. from your WBC website?		
a. Yes		
b. No		
3. Is your WBC website updated monthly to reflect current information and offerings so that the information clients obtain is accurate?		
a. Yes		
b. No		
4. Can clients access SBA's Home Page via a link from your WBC website?		
a. Yes		
b. No		
5. As an enhancement to our technical assistance, can clients directly access specific SBA program areas on the SBA Home Page via a link from your WBC website? (Procurement, SBIR, International Trade, etc.)		
a. Yes		
b. No		
6. Does your website provide client access to online training programs offered by other entities (other SBDCs, score, university sites, etc.)?		
a. Yes		
b. No		
7. Can clients communicate with your WBC via an automatic e-mail link?		
a. Yes		
b. No		

ADVANCED LEVEL I

8. On your website, can clients:

a) Download forms and other templates?

i) Yes

ii) No

b) Complete and submit forms and other templates?

i) Yes

ii) No

c) Access a library of business and management resource materials?

i) Yes

ii) No

d) Access information via search or query mechanisms?

i) Yes

ii) No

9. Can clients register, schedule and receive counseling through an automated Internet system?

a. Yes

b. No

10. Can clients register, schedule and receive training through an automated Internet system?

a. Yes

b. No